

Volkswagen Information Service. Telephone 0800 333 666

Internet: www.volkswagen.co.uk

© Volkswagen Group United Kingdom Limited 2002.

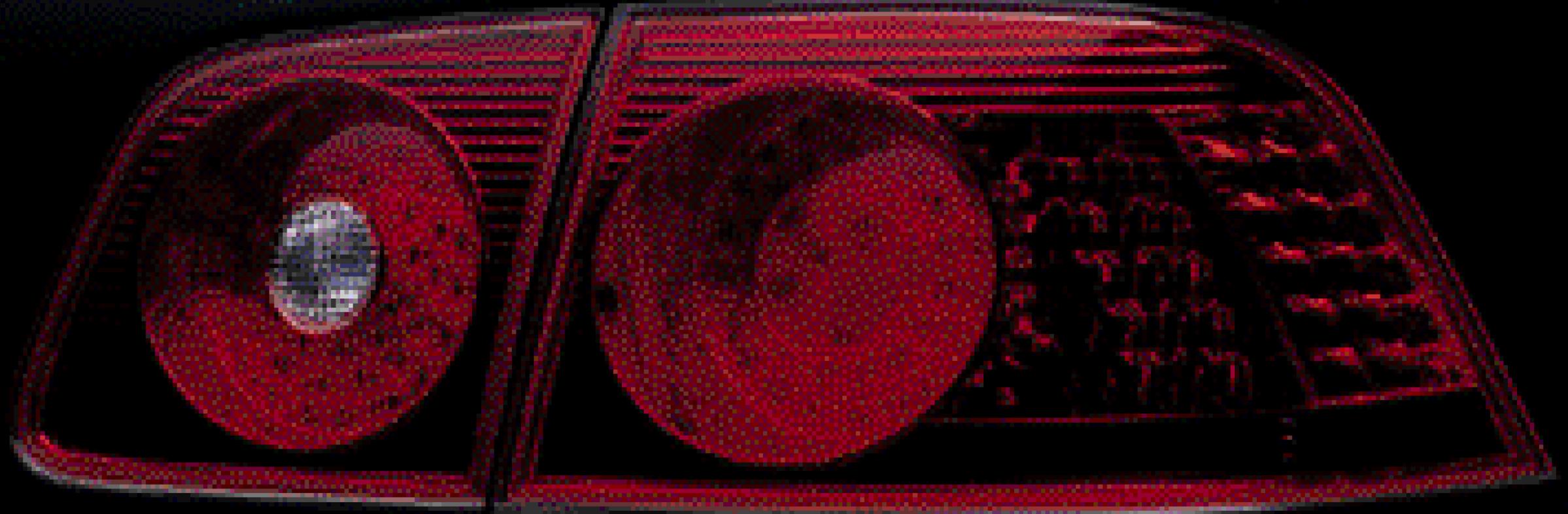
Issue: 1 October 2002. Printed in UK.

PVW001RA



The Volkswagen Range

2003 Model Year



The Volkswagen range.

4 Lupo

6 Polo

8 Golf

10 New Beetle

12 Bora

14 Passat

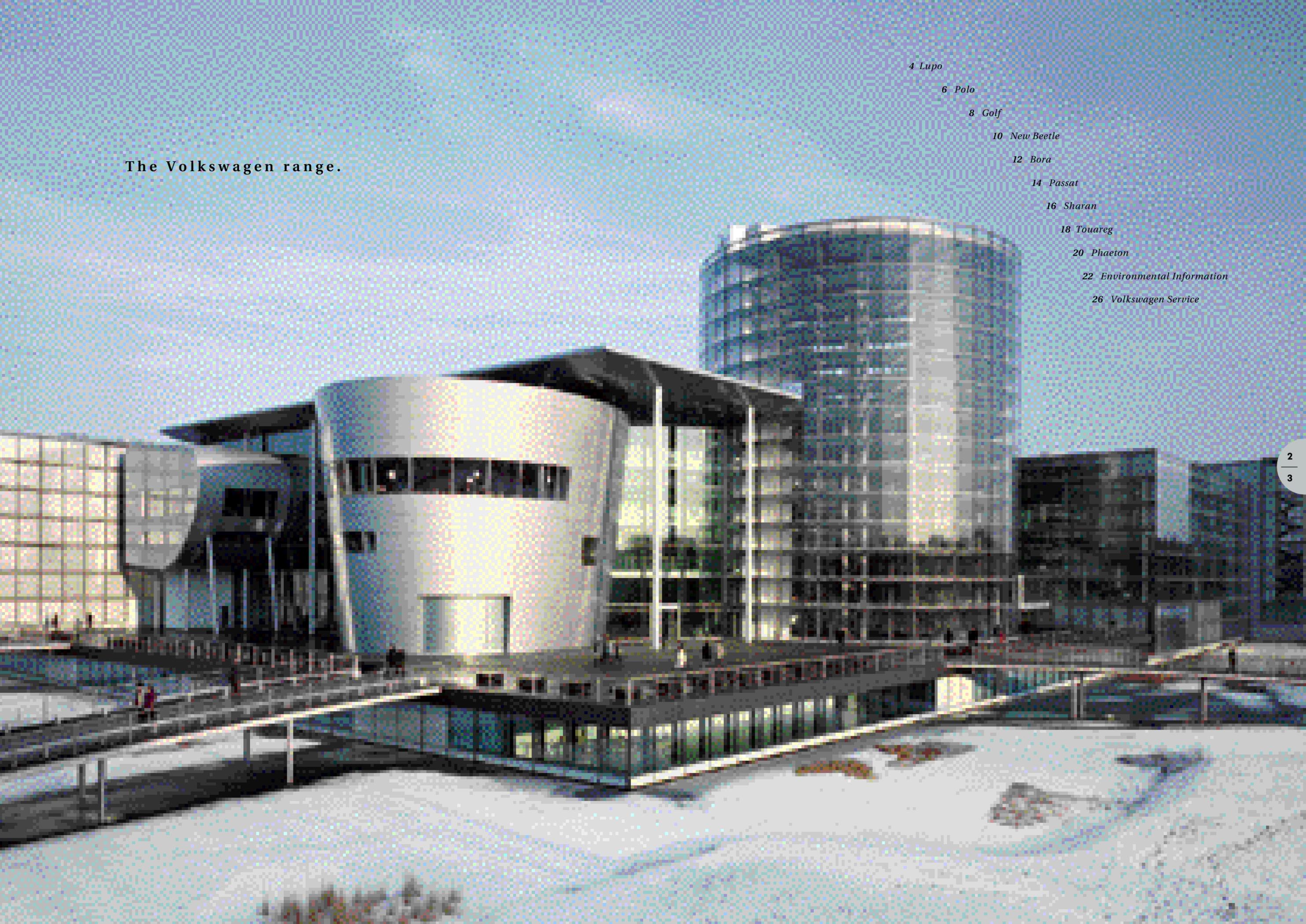
16 Sharan

18 Touareg

20 Phaeton

22 Environmental Information

26 Volkswagen Service



Lupo.

C o n c e n t r a t e d Volkswagen.

Today's driving environment has radically changed, so when choosing your new car, you want one that's versatile. Probably a compact design that's economical and highly manoeuvrable – but not at the expense of quality and comfort. In short, you need a Lupo. There is a choice of models and engines to suit your needs – including Volkswagen's latest TDI PD engine, which combines the power of a turbo with the economy of a diesel, and the exhilarating 1.6 litre 16V 125 bhp unit which powers the GTI.*

Although small enough to revel in city traffic and prey upon the lesser sized parking spaces, its size is deceptive. Step inside and you'll discover a practical interior that will comfortably accommodate your daily needs.

** Please see pages 22, 23, 24 and 25 for official fuel consumption and CO₂ emission figures.*



Stylish 'Kyalami' 14" alloy wheels are standard on Sport and optional on E and S models.



The mesh front grille enhances the sporty appearance of the GTI.



The convenience of front electric windows and central locking is optional on E and standard on all other models.



Model shown is Lupo S with optional 14" 'Kyalami' alloy wheels.



Model shown is Polo Sport fitted with optional 16" 'San Marino' alloy wheels.

The *t o u g h* new Polo.

In every respect the Polo competes with a much larger class of car – from the standard specification of the E model right through to the comprehensive list of options available.

The model range includes four trim levels – E, S, SE and Sport – and standard on all these models are two rear head restraints, a height and reach adjustable steering wheel, ABS and driver, front passenger and front seat side impact airbags.

The choice of engines includes five petrol engines and three diesels. If it's performance and economy you're seeking, you'll be amazed by the 1.4 and 1.9 litre TDI engines that benefit from turbocharging and 'Pumpe Düse' direct fuel injection.

The wide choice of trim levels and engines available in the Polo ensures that you can enjoy all the benefits of a small car without compromising on big car comforts.



The new three cylinder petrol engines: Low weight means greater fuel economy.



Front seat-mounted side airbags are standard on all models.

Golf.

Some things are best left *a l o n e*.



The interior of the V6 4MOTION with optional leather upholstery and navigation/radio system.



Split folding rear seats 60:40 provide greater flexibility. Standard on the Golf and Golf Estate.

The Golf is Europe's number one best-selling car – a position not attained through mere good fortune. Perhaps it's the build quality and legendary Volkswagen reliability that attracts customers? Or the high levels of safety with ESP (Electronic Stabilisation Programme), driver and front

passenger airbags, front seat side airbags and ABS brakes standard across all models? Petrol engines range from the economical 1.4 litre 75 bhp to the powerful 3.2 litre V6 4MOTION 240 bhp. There are four diesel engines including the new 1.9 litre TDI PD 150 bhp which can also be found

in a new limited edition, the Golf GTI 25th Anniversary. Only 1,800 of these uniquely numbered cars will be available through Volkswagen UK, each one boasting a special interior, 18 inch 'BBS' alloy wheels and either the powerful diesel or a mouth-watering 1.8 litre 180 bhp turbo petrol engine.

Alternatively, for outstanding driver appeal you could opt for the Golf R32, fitted with four wheel drive, a 240 bhp 3.2 litre engine and engineered inside and out for outstanding performance. The Golf R32 is the most powerful production Golf ever.

Model shown is Golf GTI with optional Winter pack.





Model shown is 1.6 litre with optional 16" 'Route 66' alloy wheels.

New Beetle.

Fun on the outside,

serious underneath.

Some of the Beetle's original design features live on in the new Beetle, such as the internal grab handles, the position of the reversing lights where the old twin exhausts used to be and the vase mounted on the dashboard.

Although we've kept the spirit of the Beetle, we've made it right up to date. The most recent addition to the Beetle range is the V5 Sport Edition with uniquely shaped bumpers and stunning 17 inch 'Calder' alloy wheels.

There are four exciting petrol engines to choose from, a 1.6 litre 102 bhp[†], a 2.0 litre 115 bhp, a 1.8T[†] with turbocharged technology, all available with either manual or automatic transmission, and an impressive 2.3 litre V5 with 170 bhp and exhilarating performance. There is also an economical 1.9 litre 100 bhp TDI PD diesel engine.*

† 1.6 litre and 1.8T automatic models are only available from stock and are not available to factory order.

** Please see pages 22, 23, 24 and 25 for official fuel consumption and CO₂ emission figures.*



The interior of the V5 Sport Edition features aluminium trim and unique two-tone leather sports seats.



Model shown is Bora Sport.

Bora.

Discover a *new* driving experience.



Manual air conditioning is standard on S, ST and SE models. The Sport, V5 and V6 4MOTION feature electronic climate control.



Front and rear electric windows are standard across the range.

The Bora impresses in many respects – its stylish design and outstanding quality; but when you consider the list of standard equipment, you'll also appreciate why the Bora represents superb value for money.

The Bora is available with six petrol engines – a 1.6 litre 105 bhp, 2.0 litre 115 bhp, two 1.8 litre 20V Turbo units developing 150 bhp and 180 bhp, 2.3 litre 170 bhp V5 and the 2.8 litre 204 bhp V6 4MOTION as well as an excellent range of 1.9 litre TDI PD diesel engines.

All models are fitted with ESP (Electronic Stabilisation Programme), ABS, driver and front passenger airbags, front seat side airbags, an alarm with interior protection, electrically heated and adjustable door mirrors, front and rear electric windows, air conditioning and central locking.

The new ST model, with either the 1.8 litre 20V Turbo 150 bhp petrol or the 130 bhp TDI PD diesel engine gains 15 inch 'Jarama' alloy wheels.

Choose the 1.8 litre 20V Turbo 180 bhp petrol engine and benefit from 16 inch 'Le Castellet' alloy wheels. The ST also features a rain sensor and automatic dimming interior rear-view mirror, single CD player and 'Gamma' radio/cassette.

Move up to the SE and 16 inch 'Le Castellet' alloy wheels, driver's and front passenger's seat height and lumbar adjustment and velour upholstery are all standard. Unique to the SE is a multifunction steering wheel including cruise control.

Specify the Sport and gain front sports seats with velour upholstery, six disc dash-mounted CD autochanger, front fog lights, electronic climate control and walnut wood dash inserts.

The V5 is distinguished by its stylish 16 inch 'Pau' alloy wheels, while the V6 4MOTION benefits from four wheel drive, 16 inch 'Brands Hatch' alloy wheels, twin chrome exhaust tailpipe and a six speed manual gearbox.

The *beautifully*

crafted **Passat.**



The Passat Estate: The folding rear seat backrests and seat base split one third to two thirds to accommodate both passengers and luggage.



Across the Passat model range, an Electronic Stabilisation Programme (ESP) is standard.

We'd be the first to agree that not everyone wants the same from their Volkswagen. Hence the availability of more than 50 alternative specifications between the Saloon and Estate range, including a choice from five petrol engines or three diesels. All models benefit from an Electronic Stabilisation

Travel in style in the new Passat W8.

Programme (ESP), electronic air conditioning (climate control) and 'Gamma' radiocassette with RDS and eight speakers.

Position yourself in its ergonomically designed driving seat, then listen to that reassuring 'clunk' as you close the door and you'll quickly appreciate the high standard to which the Passat is built.

At the top of the range is the new Passat W8 with the revolutionary W8 4.0 litre engine that generates an impressive 275 bhp. The sumptuous leather interior reflects the quality that is inherent throughout the Passat W8. It is designed for both performance and comfort, right down to the smallest detail.





Model shown is Sharan SL.

Sharan.

Engineering for all the family.



**Need to carry large, bulky items?
Why not use your Sharan?**



**Airbags are standard to protect
the driver and front seat passenger
during side and frontal collisions.**

If your needs suggest an MPV, but you don't wish to compromise on quality and engineering, look no further than the Volkswagen Sharan. There are five engines available – three petrol and two diesel. As a choice of petrol engines, there's a 2.0 litre 115 bhp unit available for the SL, or a more powerful turbocharged 1.8 litre 150 bhp version for the SL and Sport.

The top of the range Carat V6 4MOTION remains the ultimate MPV, with its powerful 2.8 litre capacity with an appetising 204 bhp.

Two diesels are available, both 1.9 litre, both featuring Volkswagen's new 'Pumpe Düse' (PD) technology giving excellent pulling power together with reduced exhaust emissions.

Every Sharan is equipped with five rear seats, each one contoured to offer luxurious support. But the other great beauty of the Sharan is its immense practicality – by removing the rear seats you can open up a massive 2,610 cubic litres of storage space.



W e l c o m e to the
world of Touareg.

What is it that you demand from a luxury 4x4? Superb off-road ability or supreme on-road comfort and agility? But why should you have to make this decision – especially when the Touareg can sense its surroundings and decide for you?

For example, if you're cruising on the motorway the four-stage suspension can lower the vehicle ensuring a safe, agile ride. On the other hand, if you're off-road the Touareg can give itself up to 300 mm of ground clearance, whilst in really tricky situations it can transfer 100% of the engine's power to just one wheel.

There is one decision you'll have to make for yourself: Which engine to choose. There's the 3.2 litre V6 petrol, developing 220 bhp and transporting you to 62 mph in just 9.9 seconds. If you think you might need a little more power, there's the option of a 5.0 litre V10 TDI diesel unit capable of producing 313 bhp and a sprightly dash to 62 mph in only 7.8 seconds.



Extreme off-road capabilities demand extreme comfort – standard on the Touareg, of course.



The Volkswagen Phaeton:

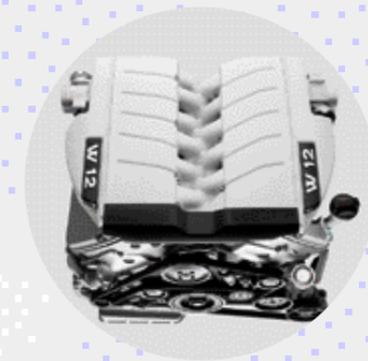
Designed to *inspire*.

The ultimate in comfort, style and power. The Phaeton is a car that will deliver immense driving pleasure every time you take to the road.

The Phaeton stands for perfection, precision and passion – a car conceived as a luxury saloon car for the new millennium. Once inside the cabin you will instantly appreciate the attention to detail, the technology and the supreme comfort that can only be found in a car of this class.

You can choose from two petrol engines: The 3.2 litre V6 240 bhp or the revolutionary W12 providing 420 bhp, taking the Phaeton from standstill to 62 mph in only 6.1 seconds.

When you aim for perfection, there's no room for compromise.



The unique W12 produces 420 bhp and provides sumptuously smooth power delivery.



The almost infinite adjustment of the electric seats ensures supreme comfort.

Environmental information

Lupo

	Output, bhp	CO ₂ emission, g/km**	Trim level(s)	Urban*	Extra-urban*	Combined*
Petrol engines						
1.0 ltr	50	139	E	36.2/7.8	60.1/4.7	48.7/5.8
1.4 ltr	75	151	E, S	32.5/8.7	57.6/4.9	44.8/6.3
	75	(175)	E, S	(28.0/10.1)	(49.6/5.7)	(38.7/7.3)
1.4 ltr	100	163	Sport	29.4/9.6	54.3/5.2	41.5/6.8
1.6 ltr	125	178	GTI	26.9/10.5	50.4/5.6	38.2/7.4
Diesel engines						
1.7 ltr SDI	60	119	E, S	47.9/5.9	78.5/3.6	64.2/4.4
1.4 ltr TDI PD	75	119	Sport	49.6/5.7	78.5/3.6	64.2/4.4

() Automatic figures.

Polo

	Output, bhp	CO ₂ emission, g/km**	Trim level(s)	Urban*	Extra-urban*	Combined*
Petrol engines						
1.2 ltr	55	144	E, S	35.8/7.9	58.9/4.8	47.1/6.0
1.2 ltr	65	144	E, S, SE	36.7/7.7	55.4/5.1	47.1/6.0
1.4 ltr 16V	75	156	S, SE	31.7/8.9	53.3/5.3	43.5/6.5
	75	(182)	S, SE	(27.2/10.4)	(47.1/6.0)	(37.2/7.6)
1.4 ltr FSI	86	142	SE, Sport	36.2/7.8	58.9/4.8	47.9/5.9
1.4 ltr 16V	100	161	Sport	31.4/9.0	52.3/5.4	42.2/6.7
Diesel engines						
1.9 ltr SDI	64	132	E, S	44.1/6.4	68.9/4.1	57.6/4.9
1.4 ltr TDI PD	75	124	S, SE, Sport	49.6/5.7	68.9/4.1	61.4/4.6
1.9 ltr TDI PD	100	135	Sport	43.5/6.5	68.9/4.1	56.5/5.0

() Automatic figures.

Golf

	Output, bhp	CO ₂ emission, g/km**	Trim level(s)	Urban*	Extra-urban*	Combined*
Petrol engines						
1.4 ltr	75	163	E, S	31.0/9.1	51.4/5.5	41.5/6.8
1.6 ltr Auto	102	(201)	S, SE	(24.1/11.7)	(44.1/6.4)	(33.6/8.4)
1.6 ltr	105	170	S, SE	29.7/9.5	49.6/5.7	39.8/7.1
2.0 ltr	115	194	GTI	25.0/11.3	45.6/6.2	34.9/8.1
1.8 ltr 20V Turbo	150	192	GTI 1.8T	26.2/10.8	44.8/6.3	35.3/8.0
1.8 ltr 20V Turbo	180	204	GTI 1.8T, Anniversary GTI 1.8T	23.9/11.8	42.8/6.6	33.2/8.5
2.3 ltr V5	170	211	V5	22.6/12.5	42.2/6.7	32.1/8.8
	170	(235)	V5	(20.3/13.9)	(38.2/7.4)	(28.8/9.8)
2.8 ltr V6	204	266	V6 4MOTION	17.9/15.8	34.0/8.3	25.4/11.1
3.2 ltr V6 4MOTION	240	276	R32	17.2/16.4	32.8/8.6	24.6/11.5
Diesel engines						
1.9 ltr SDI	68	143	E	39.8/7.1	64.2/4.4	53.3/5.3
1.9 ltr TDI PD	100	143	S, SE	41.5/6.8	64.2/4.4	53.3/5.3
	100	(178)	SE	(32.1/8.8)	(53.3/5.3)	(42.8/6.6)
1.9 ltr TDI PD	130	146	GT TDI PD	39.8/7.1	62.8/4.5	52.3/5.4
1.9 ltr TDI PD	150	146	GTI 1.9 PD	39.2/7.2	64.2/4.4	52.3/5.4
1.9 ltr TDI PD	150	146	Anniversary GTI 1.9 PD	39.2/7.2	64.2/4.4	52.3/5.4

() Automatic figures.

Golf Estate

	Output, bhp	CO ₂ emission, g/km**	Trim level(s)	Urban*	Extra-urban*	Combined*
Petrol engines						
1.4 ltr	75	168	E	30.4/9.3	50.4/5.6	40.4/7.0
1.6 ltr Auto	102	(202)	S, SE	(24.4/11.6)	(43.5/6.5)	(33.6/8.4)
1.6 ltr	105	170	S, SE	29.7/9.5	49.6/5.7	39.8/7.1
2.0 ltr	115	197	S, SE	24.8/11.4	44.8/6.3	34.4/8.2
1.8 ltr 20V Turbo	150	194	Sport	25.9/10.9	44.1/6.4	34.9/8.1
Diesel engines						
1.9 ltr SDI	68	146	E	39.2/7.2	62.8/4.5	52.3/5.4
1.9 ltr TDI PD	100	146	S, SE	40.9/6.9	62.8/4.5	52.3/5.4
	100	(176)	SE	(32.5/8.7)	(54.3/5.2)	(43.5/6.5)
1.9 ltr TDI PD	130	149	S, SE, Sport	39.2/7.2	61.4/4.6	51.4/5.5
	130	(181)	SE, Sport	(30.7/9.2)	(53.3/5.3)	(42.2/6.7)

() Automatic figures.

New Beetle

	Output, bhp	CO ₂ emission, g/km**	Trim level(s)	Urban*	Extra-urban*	Combined*
Petrol engines						
1.6 ltr	102	185	1.6 ltr	26.9/10.5	47.1/6.0	36.7/7.7
1.6 ltr Auto†	102	(199)	1.6 ltr	(24.6/11.5)	(43.5/6.5)	(34.0/8.3)
2.0 ltr	115	209	2.0 ltr	23.7/11.9	41.5/6.8	32.5/8.7
	115	(228)	2.0 ltr	(21.2/13.3)	(38.7/7.3)	(29.7/9.5)
1.8 ltr 20V Turbo	150	197	1.8T	25.4/11.1	43.5/6.5	34.4/8.2
1.8 ltr 20V Turbo Auto†	150	(221)	1.8T	(21.9/12.9)	(39.8/7.1)	(30.7/9.2)
2.3 ltr V5	170	214	V5, V5 Sport Edition	22.8/12.4	41.5/6.8	31.7/8.9
Diesel engines						
1.9 ltr TDI PD	100	143	1.9 TDI PD	41.5/6.8	64.2/4.4	53.3/5.3

() Automatic figures. † These models are only available from stock and are not available to factory order.

Bora

	Output, bhp	CO ₂ emission, g/km**	Trim level(s)	Urban*	Extra-urban*	Combined*
Petrol engines						
1.6 ltr Auto	102	(199)	SE	(24.6/11.5)	(44.1/6.4)	(34.0/8.3)
1.6 ltr	105	170	S, SE	29.7/9.5	49.6/5.7	39.8/7.1
2.0 ltr	115	197	S, SE, Sport	24.8/11.4	44.8/6.3	34.4/8.2
1.8 ltr 20V Turbo	150	192	ST, Sport	26.2/10.8	44.8/6.3	35.3/8.0
1.8 ltr 20V Turbo	180	206	ST, Sport	23.7/11.9	42.2/6.7	32.8/8.6
2.3 ltr V5	170	214	V5	22.4/12.6	41.5/6.8	31.7/8.9
	170	(235)	V5	(20.3/13.9)	(38.2/7.4)	(28.8/9.8)
2.8 ltr V6	204	266	V6 4MOTION	17.9/15.8	34.0/8.3	25.4/11.1
Diesel engines						
1.9 ltr TDI PD	100	143	S, SE	41.5/6.8	64.2/4.4	53.3/5.3
	100	(178)	SE	(32.1/8.8)	(53.3/5.3)	(42.8/6.6)
1.9 ltr TDI PD	130	149	ST, SE, Sport	39.2/7.2	61.4/4.6	51.4/5.5
	130	(178)	ST, SE, Sport	(31.0/9.1)	(54.3/5.2)	(42.8/6.6)
1.9 ltr TDI PD	150	149	Sport	38.7/7.3	62.8/4.5	51.4/5.5

() Automatic figures.

* Fuel consumption figures shown are mpg/ltr per 100 km for the Urban, Extra-urban and Combined fuel cycles in accordance with EU Directive 99/94.
** Please see page 27 for further information on CO₂ emissions.

Environmental information

Passat Saloon

	Output, bhp	CO ₂ emission, g/km**	Trim level(s)	Urban*	Extra-urban*	Combined*
Petrol engines						
2.0 ltr	130	194	S, SE, Sport	24.4/11.6	46.3/6.1	34.9/8.1
1.8 ltr 20V Turbo	150	199	S, SE, Sport	24.6/11.5	43.5/6.5	34.0/8.3
	150	(233)	S, SE, Sport	(20.8/13.6)	(39.2/7.2)	(29.4/9.6)
2.3 ltr V5	170	223	V5	21.7/13.0	39.2/7.2	30.4/9.3
	170	(238)	V5	(18.8/15.0)	(39.8/7.1)	(28.5/9.9)
2.8 ltr V6	193	259	V6 4MOTION	18.3/15.4	34.9/8.1	26.2/10.8
	193	(266)	V6 4MOTION	(17.2/16.4)	(35.3/8.0)	(25.4/11.1)
4.0 ltr W8	275	317	W8	14.5/19.5	29.4/9.6	21.4/13.2
	275	(312)	W8	(14.5/19.5)	(30.4/9.3)	(21.7/13.0)
Diesel engines						
1.9 ltr TDI PD	100	149	S, SE	39.8/7.1	61.4/4.6	51.4/5.5
	100	(186)	S, SE	(29.4/9.6)	(52.3/5.4)	(40.9/6.9)
1.9 ltr TDI PD Five speed	130	154	S, SE	36.2/7.8	58.9/4.8	48.7/5.8
	130	157	Sport	37.2/7.6	58.9/4.8	48.7/5.8
	130	(194)	S, SE, Sport	(28.0/10.1)	(50.4/5.6)	(39.2/7.2)
2.5 ltr V6 TDI	150	189	V6 TDI	28.2/10.0	52.3/5.4	40.4/7.0
	150	(219)	V6 TDI	(24.4/11.6)	(45.6/6.2)	(34.9/8.1)

() Automatic figures.

Passat Estate

	Output, bhp	CO ₂ emission, g/km**	Trim level(s)	Urban*	Extra-urban*	Combined*
Petrol engines						
2.0 ltr	130	202	S, SE, Sport	24.1/11.7	44.8/6.3	34.0/8.3
1.8 ltr 20V Turbo	150	206	S, SE, Sport	23.9/11.8	41.5/6.8	32.8/8.6
	150	(235)	S, SE, Sport	(20.6/13.7)	(38.2/7.4)	(28.8/9.8)
2.3 ltr V5	170	226	V5	21.6/13.1	38.7/7.3	30.1/9.4
	170	(247)	V5	(18.5/15.3)	(38.7/7.3)	(27.4/10.3)
2.8 ltr V6	193	262	V6 4MOTION	18.2/15.5	34.4/8.2	25.9/10.9
	193	(271)	V6 4MOTION	(16.9/16.7)	(34.4/8.2)	(25.0/11.3)
4.0 ltr W8	275	319	W8	14.5/19.5	29.1/9.7	21.2/13.3
	275	(317)	W8	(14.4/19.6)	(29.7/9.5)	(21.4/13.2)
Diesel engines						
1.9 ltr TDI PD	100	154	S, SE	38.7/7.3	58.9/4.8	49.6/5.7
	100	(189)	S, SE	(29.1/9.7)	(51.4/5.5)	(40.4/7.0)
1.9 ltr TDI PD Five speed	130	159	S, SE	36.2/7.8	58.9/4.8	47.9/5.9
	130	162	Sport	36.7/7.7	56.5/5.0	47.1/6.0
	130	(197)	S, SE, Sport	(27.7/10.2)	(48.7/5.8)	(38.7/7.3)
2.5 ltr V6 TDI	150	194	V6 TDI	27.7/10.2	51.4/5.5	39.2/7.2
	150	(227)	V6 TDI	(23.9/11.8)	(43.5/6.5)	(33.6/8.4)

() Automatic figures.

Sharan

	Output, bhp	CO ₂ emission, g/km**	Trim level(s)	Urban*	Extra-urban*	Combined*
Petrol engines						
2.0 ltr	115	233	SL	21.6/13.1	36.7/7.7	29.1/9.7
	115	(264)	SL	(19.1/14.8)	(32.5/8.7)	(25.7/11.0)
1.8 ltr 20V Turbo	150	233	SL, Sport	21.2/13.3	37.2/7.6	29.1/9.7
	150	(259)	SL, Sport	(19.2/14.7)	(32.8/8.6)	(26.2/10.8)
2.8 ltr V6	204	259	Carat	19.1/14.8	33.2/8.5	26.2/10.8
	204	(288)	Carat	(16.8/16.8)	(30.7/9.2)	(23.5/12.0)
2.8 ltr V6 4MOTION	204	278	Carat	18.2/15.5	30.4/9.3	24.4/11.6
Diesel engines						
1.9 ltr TDI PD	90	181	SL	34.0/8.3	48.7/5.8	42.2/6.7
1.9 ltr TDI PD	115	178	SL, Sport, Carat	32.8/8.6	51.4/5.5	42.8/6.6
	115	(211)	SL, Sport, Carat	(28.5/9.9)	(43.5/6.5)	(36.2/7.8)

() Automatic figures.

Touareg

	Output, bhp	CO ₂ emission, g/km**	Trim level(s)	Urban*	Extra-urban*	Combined*
Petrol engines						
3.2 ltr V6	220	TBA	V6	TBA	TBA	TBA
	220	(TBA)	V6	(TBA)	(TBA)	(TBA)
Diesel engines						
5.0 ltr V10 TDI	313	(TBA)	V10 TDI	(TBA)	(TBA)	(TBA)

() Automatic figures.

Phaeton

	Output, bhp	CO ₂ emission, g/km**	Trim level(s)	Urban*	Extra-urban*	Combined*
Petrol engines						
3.2 ltr V6	240	(293)	V6	(16.4/17.2)	(30.1/9.4)	(23.2/12.2)
6.0 ltr W12	420	(374)	W12	(11.8/23.9)	(25.9/10.9)	(18.1/15.6)

() Automatic figures.

A guide on fuel economy and CO₂ emissions which contains data for all new passenger car models is available at any point of sale free of charge.

In addition to the fuel efficiency of a car, driving behaviour as well as other non-technical factors play a role in determining a car's fuel consumption and CO₂ emissions. CO₂ is the main greenhouse gas responsible for global warming.

* Fuel consumption figures shown are mpg/ltr per 100 km for the Urban, Extra-urban and Combined fuel cycles in accordance with EU Directive 99/94.

** Please see page 27 for further information on CO₂ emissions.

Volkswagen service

for your *peace* of mind.

The Volkswagen Warranty.

Three-year Warranty.

All Volkswagen passenger cars come with a three-year/60,000 miles warranty, which protects your car against the failure of most mechanical and electrical components due to manufacturing defects. This comprises a two-year manufacturer's warranty with unlimited mileage plus a further one-year/60,000 miles (whichever is soonest) Retailer Warranty. Should the mileage exceed 60,000 miles within the first two years, the manufacturer's two-year warranty will still be valid. If an additional warranty for subsequent years or higher mileage is desired, it may be purchased from any authorised Volkswagen retailer; however, this additional warranty must be purchased before the mileage reaches 59,999. Cover is subject to the car being serviced and maintained at an authorised Volkswagen retailer according to the manufacturer's recommendations. Full details of the three-year warranty are available from your Volkswagen retailer. This three-year warranty is only available on vehicles purchased in the UK through an authorised Volkswagen retailer.

Three-year Paint Warranty.

The paintwork of the Volkswagen range is covered against manufacturing defects for a period of three years. Naturally, the vehicle must be cared for in compliance with the operating instructions which will be found in your vehicle handbook. Please consult your Volkswagen retailer for full warranty details.

Body Protection Warranty.

The internal body sections and panels of the Volkswagen range are covered against rusting through from the inside for 12 years, with the exclusion of the Sharan which is covered for six years. Naturally, the vehicle must be cared for in compliance with the operating instructions. Please consult your Volkswagen retailer for full warranty details.

Service Intervals for Petrol and Diesel Engines.

Volkswagen has always been dedicated to protecting the environment. That's why all passenger cars, excluding Lupo, now come with a Variable (LongLife) Service regime. As a result of more flexible service intervals the engine oil requirement can be significantly reduced over the vehicle's total life, which results in less waste oil to dispose of and reduces the burden on the environment.

With the Variable Service regime there is no predetermined time or mileage for a service. Technology fitted to Volkswagen passenger cars will determine when a service is required, depending on your driving style, via the Service Interval Display in the instrument panel. This could be between 9,000* and 19,000* miles on petrol engines and even up to 30,000* on some diesel engines or between 12 and 24 months. Please ask your Volkswagen retailer for full details.

If you would like a more traditional service regime, Volkswagen passenger cars can be adapted by your Volkswagen retailer, to an Extended (time/distance) Service regime. This can be done at the point of sale or at the time of a service. Please ask your Volkswagen retailer for full details.

* All mileages are approximate.

Approved Accessories.

A comprehensive range of accessories from alloy wheels to carpet mats is available to complement the factory-fitted option list. Volkswagen Approved accessories purchased from and fitted by your Volkswagen retailer at the point of vehicle sale will also benefit from the three-year vehicle warranty.

Volkswagen Insurance.

Competitive insurance premiums are available to Volkswagen owners through Volkswagen Insurance Service (Great Britain) Limited. Volkswagen Insurance guarantee that all repair work is undertaken by an authorised Volkswagen retailer using only genuine parts, thus ensuring that the manufacturer's warranties remain in force. For a quotation, telephone Linkline: 0845 600 8006.

Extended Warranty.

You may purchase additional protection from your retailer or contact 0870 9000 115.

Volkswagen Finance.

Volkswagen Finance offers a dedicated service to meet the needs of both the business user and the private motorist. We can help you choose the right type of finance and will tailor the package to meet your specific requirements. Please consult your Volkswagen retailer for details.

Volkswagen Assistance.

Every new car is registered for Volkswagen Assistance for one year. This provides vehicle recovery in the unlikely event of a breakdown (subject to conditions). Volkswagen Assistance can also be purchased for subsequent years. For full details, please contact your Volkswagen retailer.

Tax Free Sales.

For full details, please contact your Volkswagen retailer.

CO₂ Emission.

The weight of a vehicle will influence the level of CO₂ emission it produces; as a result, vehicles with higher levels of specification and factory-fitted options may emit higher levels of CO₂.

The CO₂ figure quoted for each vehicle is the maximum possible. The unladen weight of the vehicle is calculated by range at the time of manufacture and the maximum possible CO₂ emission for that weight range is applied according to the Council Directive 80/1268EEC as amended by Commission Directive 1999/100/EC on the approximation of the laws of the member states relating to the carbon dioxide emissions and the fuel consumption of motor vehicles.

Please Note:

Some illustrations in this brochure do not necessarily reflect UK specifications and may not be available. Consequently, controls and some items of equipment are positioned differently for the UK.

The specifications contained in this brochure are for information purposes only and are subject to change. If you require any specific feature, you must consult your Volkswagen retailer who is regularly updated with any change in specification. Please check model availability and full specification details with your Volkswagen retailer prior to ordering.

The TDI® is a registered trademark of VOLKSWAGEN AG.

Note:

We would like to advise you that telephone calls to Volkswagen Customer Care may be monitored and recorded as part of our training and quality assurance processes. All our monitoring and recording processes meet Ofcom regulations.