

# The Sharan



Volkswagen

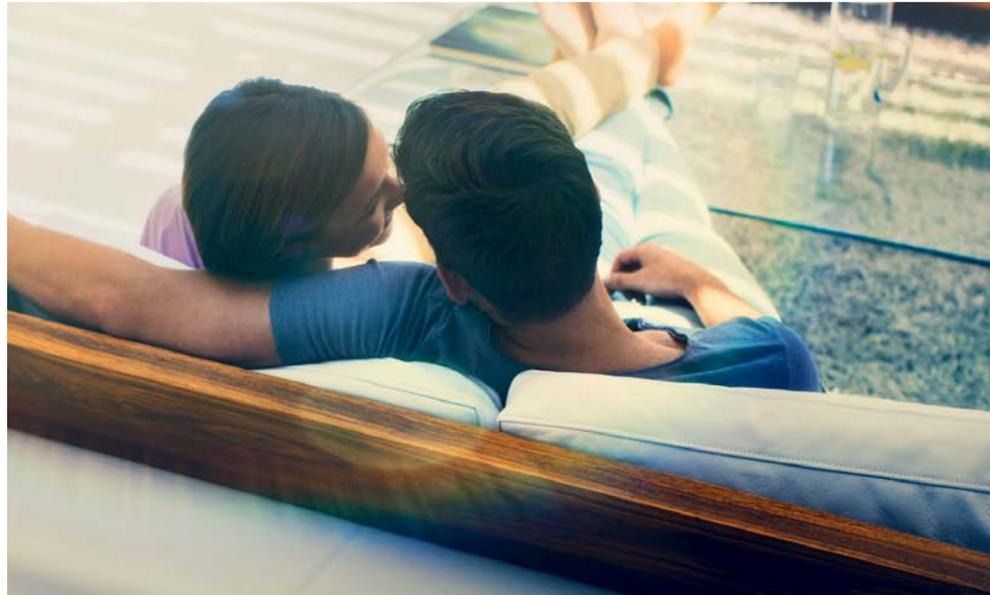


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## The Sharan.

### At home wherever you are.

As you'd expect, the Sharan is stylish, spacious and practical. Flexible easy folding seats, convenient sliding doors and contemporary upholsteries provide an elegant interior, with seats as comfortable as your favourite sofa. And, with high quality materials and a wealth of refinements enhancing the driving experience like never before, this is home comfort on a whole new level.



Front cover model shown is Sharan SEL with optional 18" 'Marseille' alloy wheels, Xenon dipped beam headlights and metallic paint.



Model shown is Sharan SEL with optional 18" 'Marseille' alloy wheels, Xenon dipped beam headlights and metallic paint.



01

Interior shown is Sharan SEL with optional net partition.

# Space to live life as you choose.

The Sharan provides enough room to comfortably accommodate up to seven occupants, as well as luggage, in style. A choice of cloth or leather\* upholsteries in contemporary colours allows you to create the interior of your taste, while the seats configure easily to suit your needs. Depending on whether you're travelling alone or with family, the rear seats fold down to create from 300 up to 2,297 litres† of loading space – with so much space at your disposal, your options are countless.

\* Some parts of leather interior will contain artificial leather.  
† Please see page 18 for full details of dimensions.



02

**01** The **three rows of seats** are as comfortable as they look and every bit as luxurious, thanks to the choice of stylish upholstery. If you want to create an illusion of more space, you can always extend upwards with the electrically operated **panoramic sliding sunroof** allowing the view and fresh air to flood in. Standard on SEL and optional on all other models.

**02** The exterior includes eye-catching **rear light clusters**, adding a touch of elegance to the exterior of the Sharan. Image shown features optional 18 inch 'Marseille' alloy wheels, available on SE models and above. Image shown features optional metallic paint.

# Multimedia

The Sharan's intuitive touch-screen displays and state-of-the-art technology can now feature Car-Net 'App-Connect'. Available as an option, 'App-Connect' enables you to display and operate certified smartphone apps via USB connection on the infotainment system, enhancing your driving experience still further.

Car-Net 'App-Connect' is optional on all models.



**01** The **Composition Media infotainment system** is equipped with a 6.5 inch colour touch-screen that displays the DAB digital radio information, title and cover art display and, for compatible Android smartphones, the SMS functionality which allows you to read, compose and send SMS messages using the touch-screen display while the vehicle is stationary. Bluetooth telephone and audio connection now allows simultaneous pairing of two compatible mobile devices<sup>1</sup>, while the MDI (Multi Device Interface) via USB connection for compatible products, SD card reader and single CD player allows music playback from MP3, WMA and AAC files through eight speakers with 4 x 20 watt output. Standard on S and SE models.



**02** Optional **Car-Net 'App-Connect'**<sup>2</sup> combines three innovative technologies that allow you to bring compatible smartphone apps onto your infotainment system's touch-screen: the established 'MirrorLink'<sup>TM</sup> apps, the 'CarPlay' function from Apple, and the 'Android Auto' function from Google. As such, Volkswagen were the first manufacturer to offer a choice of three interfaces to connect your smartphone. This means you no longer have to be without the practical assistance of your smartphone even when you're behind the wheel – simply connect your compatible smartphone to your car via USB connection and the system will allow display and operation of certified apps while driving, including audio and voice control – if supported by the app. Volkswagen apps such as 'Think Blue. Trainer.', 'Shared Audio', 'Drive & Track' or 'My Guide' can help make your journey more pleasant and interesting, providing useful tips about handling your car, parking opportunities and even where to find the nearest café. Optional on all models. Images shown feature Discover Navigation infotainment system, standard on SE Nav and SEL models and optional on S models.

**03** With the **two USB charging sockets** on the rear centre console, and an extra one in the front, you can easily charge your mobile devices while you're on the move. Standard on SE models and above on 2019 Model Year models. For full details, please contact your authorised Volkswagen retailer.

<sup>1</sup> Devices must be Bluetooth HFP (Hands Free Profile) compatible, please contact your authorised Volkswagen retailer for specific phone compatibility.  
<sup>2</sup> Only operable in conjunction with compatible smartphones including iPhone 5 and above. Volkswagen apps are only available with 'MirrorLink'<sup>TM</sup> compatible smartphones. Please consult [www.volkswagen.co.uk](http://www.volkswagen.co.uk) to check smartphone compatibility.



**04** The **Discover Navigation infotainment system with Car-Net 'Guide and Inform'**<sup>3</sup> builds upon the impressive Composition Media system, but with additional features enabling you to easily manage not only your music, but also navigation data and a broad range of vehicle information. The system offers preloaded European navigation data, branded points of interest, dynamic navigation based on TMC+, three route options (Fast, Short, Eco), Speed Limit Display<sup>4</sup>, 2D/3D map view, Volkswagen Media Control<sup>5</sup>, which allows remote control of the infotainment system via smartphone or tablet and 3-years' Car-Net 'Guide and Inform'<sup>3</sup> access providing online access to a range of useful information such as traffic, fuel pricing, weather and news feeds. Standard on SE Nav and SEL models and optional on S models.

<sup>3</sup> Car-Net 'Guide and Inform' services are accessed via a compatible mobile device. Please see [www.volkswagen.co.uk](http://www.volkswagen.co.uk) for more information. The use of 'Guide and Inform' services entails exchanging large volumes of data. As such, we strongly recommend that you sign-up for a flat rate data plan with your mobile network provider. After the initial 3-year Car-Net contract, an annual subscription is chargeable for the continuation of Car-Net 'Guide and Inform' services.  
<sup>4</sup> Speed Limit Display only reflects national speed limits and does not show temporary speed limit restrictions, or where permanent changes to speed limits are made in-between map updates.  
<sup>5</sup> Only operable in conjunction with compatible tablets and smartphones including iPhone 5 and above. Please see [www.volkswagen.co.uk](http://www.volkswagen.co.uk) to check smartphone compatibility.

# Volkswagen Connect®.

## All your car's information. All in one place.

Volkswagen Connect is the easy way to connect your new Sharan to your smartphone. It relays everything you need to know, from service information and fuel consumption, parking location and helpful tips on driving more economically.

### Welcome on board.

Getting started is easy. Follow these simple steps to find out how Volkswagen Connect® can provide you with help and information on every journey.

#### Step 1

Download the free Volkswagen Connect® App to your smartphone from the App Store for iOS, or Google Play Store for Android.

#### Step 2

Follow the instructions in the App.

#### Step 3

Put the DataPlug onto the diagnostic port that you'll find below the steering wheel.

#### Step 4

Connect via Bluetooth.

#### Step 5

That's it.



For a list of all compatible models and for more information visit [www.vwconnect.com](http://www.vwconnect.com)



### My Volkswagen.

The overview of key information about your car such as service and maintenance intervals, warning message displays, fuel level and mileage.



### Trips.

This feature shows detailed map views, trip details, statistics, and the cost of each trip. You can categorise all trips into either business or private, and all of this can be downloaded to your desktop if required.



### Driving style.

This feature can help save you money, analysing and evaluating all the elements of the engine and braking performance, combined with your driving style to give you tips on how to be even more efficient when driving.



### Parking space.

The app automatically remembers where you've parked. And while you're away from your car, it'll show you how long you've been parked for.



### Fuel monitor.

Everything you need to know about your vehicle's fuel consumption and costs. It even tracks your fuel stops, especially useful if you use your car for business purposes.



### Service partner.

Wherever you are, you can see exactly where your nearby retailers are and be navigated to the nearest one. And if you need to call them, the app will put you straight through.



### Assistance call.

Just press and call Volkswagen's 24-hour helpline where you'll be put straight through to Customer Service. And if you're not sure where you are, don't worry, it transmits your location directly to them.



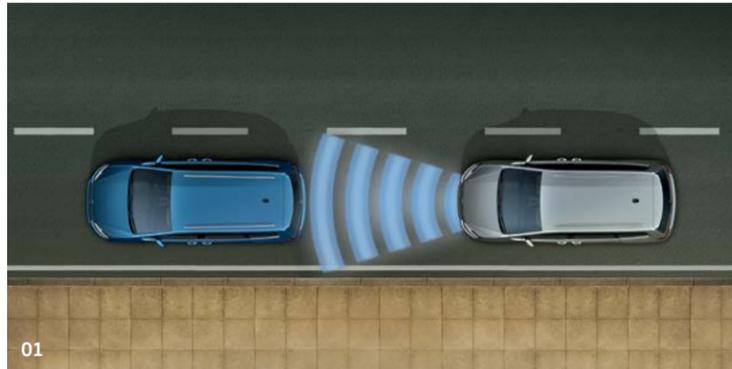
### Challenges.

This feature helps you meet efficiency and driving style targets. Collect points and trophies as you move through the tasks and discover hidden bonus challenges to help keep you improving your scores.



# Driver's assistance systems

The Sharan is equipped with a wealth of technological refinements, designed to increase comfort and provide driver assistance on every journey.



01



02

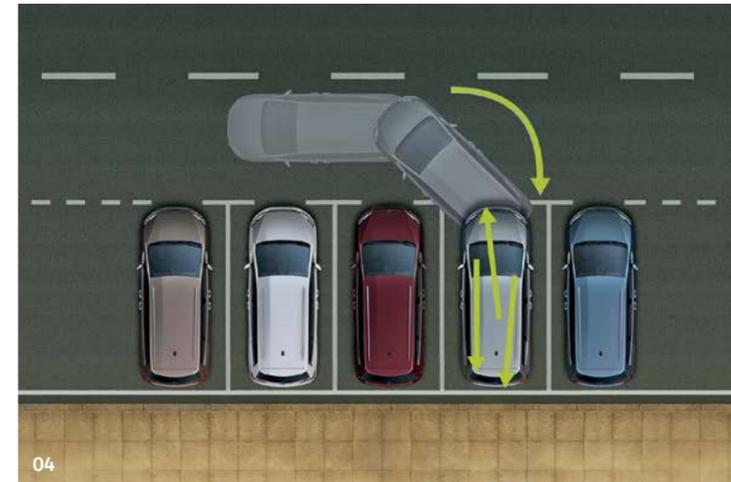


03

**01 Front Assist with City emergency braking system and speed limiter** cleverly monitors the traffic situation in front of your car, warning you when you get too close to a vehicle and even boosts brake pressure to help to try and avoid a collision. Standard on SE models and above.

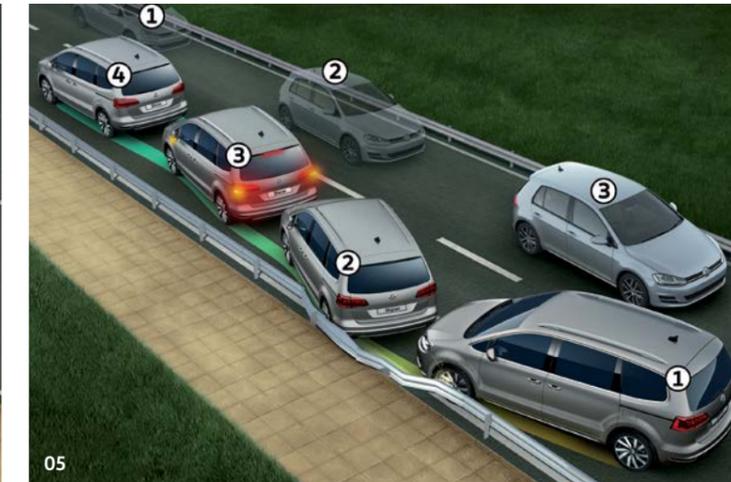
**02 Side scan** makes motorway driving safer by helping to prevent accidents when you want to change lanes. The radar system monitors the areas to the left and right of the car and up to 50 metres behind it, and should it detect a potentially hazardous situation, it warns you by means of flashing warning lights in the door mirror housing. Optional on SE models and above.

**03 The rear-view camera** helps you to reverse park, giving you a clear view to the rear of your vehicle via the vehicle's infotainment system display. Thanks to the high resolution detail, even small obstacles such as kerbs can be clearly recognised and avoided. Optional on all models. Image shown features Discover Navigation infotainment system, standard on SE Nav and SEL models and optional on S models.



04

**04 The 'Park Assist' system** not only makes parallel parking easier, but also helps you reverse park into a space at 90 degrees to the kerb. Using ultrasonic parking sensors, Park Assist will detect a parking space large enough for either bay or parallel parking. Once the vehicle is in reverse, all the driver has to do is operate the accelerator and brake, and keep a lookout, while the Sharan steers itself into its chosen space. Optional on SE models and above. Optional Park Assist which also includes front and rear parking sensors is available on S models.



05

**05 The Automatic Post-Collision Braking System.** Supported by the airbag sensors, the Automatic Post-Collision Braking System automatically initiates braking after the vehicle suffers a collision. The system brakes for as long as necessary to reduce the speed of the vehicle to around 6mph in order to prevent or help minimise the severity of subsequent collisions. Standard on all models.

**06 Adaptive Cruise Control (ACC),** including Front Assist radar sensor controlled distance monitoring system, City emergency braking system, cruise control and speed limiter offers you intelligent control of your driving speed by automatically adjusting acceleration and braking. Whether around town or on the motorway, the system will adjust your speed to that of the vehicle in front, keep your specified distance, warn if you are approaching too fast and, in an emergency situation, generate enough braking force to help reduce the severity of a collision or even possibly prevent the collision entirely. Standard on SEL models. Adaptive Cruise Control (ACC) will be standard on all SE models and above on 2019 Model Year models. For full details, please contact your authorised Volkswagen retailer.



06

Images shown are for illustration purposes only and may not necessarily reflect UK specification.

## Wheels

It's all about personal taste. A choice of eye-catching alloy wheels allows you to add a touch of individuality to your Sharan.



**01** 6½J x 16" steel wheels and full size wheel trims with 205/60 R16 self-sealing tyres. Standard on S models.

**02** 'Memphis' 6½J x 16" alloy wheels with 215/60 R16 self-sealing tyres and anti-theft wheel bolts. Standard on all SE and optional on S models.

**03** 'Sydney' 7J x 17" alloy wheels with 225/50 R17 self-sealing tyres and anti-theft wheel bolts. Standard on SEL models.

**04** 'Jakarta' 6½J x 16" alloy wheels with 215/60 R16 tyres and anti-theft wheel bolts. Optional on all SE models.

**05** 'Stratford' 7J x 17" alloy wheels with 225/50 R17 tyres and anti-theft wheel bolts. Optional on all SE and SEL models.

**06** 'Odessa' 7J x 17" alloy wheels with 225/50 R17 tyres and anti-theft wheel bolts. Optional on all models from 2019.

**07** 'Marseille' 7½J x 18" alloy wheels with 225/45 R18 tyres, anti-theft wheel bolts and sports suspension (lowered by approximately 15mm). Optional on all SE and SEL models.

**08** 'Toulon' 7½J x 18" alloy wheels with 225/45 R18 tyres, anti-theft wheel bolts and sports suspension (lowered by approximately 15mm). Optional on all SE and SEL models.

Please note, the addition of larger optional wheels may result in a higher CO<sub>2</sub> emission figure and change in VED band, and subsequently an increase in the Manufacturer's Recommended 'On the road' Retail price. Please see [www.volkswagen.co.uk](http://www.volkswagen.co.uk) for full details. Models shown feature optional metallic paint.

# Paint

- 01 Pure White Non-Metallic 0Q
- 02 Urano Grey Non-Metallic 5K
- 03 Reflex Silver Metallic 8E
- 04 Atlantic Blue Metallic H7
- 05 Aztec Gold Metallic I2
- 06 White Silver Metallic K8
- 07 Dark Oak Brown Metallic P0
- 08 Indium Grey Metallic X3
- 09 Deep Black Pearl Effect 2T



01

S  SE  SEL



02

S  SE  SEL



03

S  SE  SEL



04

S  SE  SEL



05

S  SE  SEL



06

S  SE  SEL



07

S  SE  SEL



08

S  SE  SEL



09

S  SE  SEL

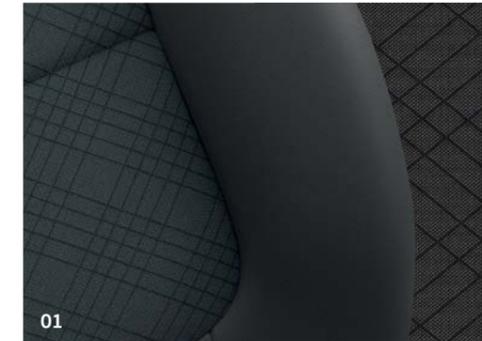
Standard  Optional

S | S SE | SE/SE Nav SEL | SEL

Images shown feature optional 18" 'Marseille' alloy wheels.

Please note: Colour range is reproduced for illustration purposes only. Actual on-car colours may vary from those shown, as screen technology does not allow exact reproduction of the paint colours.

# Upholstery



01



02



03



04



05



06



07



08

Standard on S models  
01 'Campus' cloth Titan Black BY

Standard on all SE models  
02 'Stripes' cloth Titan Black BY  
03 'Stripes' cloth Palladium Grey BW

Standard on SEL models  
04 Alcantara seat centre section with 'Vienna' leather\* side bolsters Titan Black BY  
05 Alcantara seat centre section with 'Vienna' leather\* side bolsters Palladium Grey BW  
06 Alcantara seat centre section with 'Vienna' leather\* side bolsters Cornsilk Beige XU

Optional on all SE and SEL models  
07 'Vienna' leather\* Titan Black BY  
08 'Vienna' leather\* Bonanza/Titan Black UU

\* Some parts of leather interior will contain artificial leather.  
Please note: Swatches reproduced for illustration purposes only. Actual upholstery colours may vary from those shown, as screen technology does not allow exact reproduction of the upholstery colours.

# Combinations



Interior shown is Sharan SE DSG with optional electric rear sliding doors and metallic paint.

	Carpet	Dashboard	Pure White 0Q Non-Metallic*	Urano Grey 5K Non-Metallic	Reflex Silver 8E Metallic*	Atlantic Blue H7 Metallic*	Aztec Gold I2 Metallic*	White Silver K8 Metallic*	Dark Oak Brown P0 Metallic*	Indium Grey X3 Metallic*	Deep Black 2T Pearl Effect**
<b>'Campus' cloth</b>											
<b>Standard on S models</b>											
Titan Black BY	Titan Black	Titan Black/Titan Black	●	●	●	●	●	●	●	●	●
<b>'Stripes' cloth</b>											
<b>Standard on all SE models</b>											
Titan Black BY	Titan Black	Titan Black/Titan Black	●	●	●	●	●	●	●	●	●
Palladium Grey BW	Titan Black	Titan Black/Palladium Grey	●	●	●	●	●	●	●	●	●
<b>Alcantara seat centre section with 'Vienna' leather* side bolsters</b>											
<b>Standard on SEL models</b>											
Titan Black BY	Titan Black	Titan Black/Titan Black	●	●	●	●	●	●	●	●	●
Palladium Grey BW	Titan Black	Titan Black/Palladium Grey	●	●	●	●	●	●	●	●	●
Cornsilk Beige XU	Titan Black	Titan Black/Cornsilk Beige	●	●	●	●	●	●	●	●	●
<b>'Vienna' leather*†</b>											
<b>Optional on all SE and SEL models</b>											
Titan Black BY	Titan Black	Titan Black/Titan Black	○	○	○	○	○	○	○	○	○
Bonanza/Titan Black UU	Titan Black	Titan Black/Titan Black	○	○	○	○	○	○	○	○	○

\* Pure White non-metallic, metallic, pearl effect and premium signature paints, and leather upholstery are optional at extra cost.

† Some parts of leather interior will contain artificial leather.

● Standard ○ Optional at extra cost - Not available.

# Dimensions

## Exterior dimensions

Length, mm	4854
Width – excl. door mirrors, mm	1904
Height – mm	1720
Height – opened tailgate/floor, mm	2052
Wheelbase, mm	2920
Turning circle, m	11.9

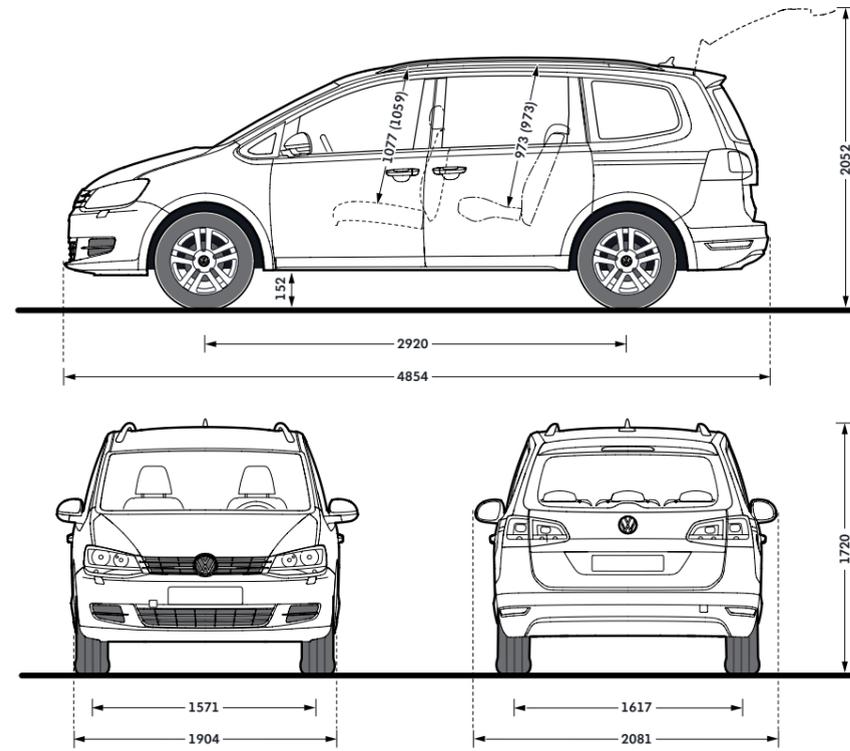
## Interior dimensions

Effective headroom – front, mm (with sunroof)	1077 (1059)
Effective headroom – 2nd row rear, mm (with sunroof)	973 (973)
Effective headroom – 3rd row rear, mm	945
Interior width – front, mm	1507
Interior width – 2nd row rear, mm	1578
Interior width – 3rd row rear, mm	1254

## Maximum luggage capacity, litres VDA measuring method using

<b>200 x 100 x 50mm blocks</b>	
With rear seats upright	300
With rear seats folded	2297

Figures shown are for standard specification models. The addition of certain factory-fitted options and/or accessories may affect some of the dimensions shown.



On illustrations, where arrows and figures are shown inside of the vehicle, the measurements are for interior dimensions. Where arrows and figures are shown outside of the vehicle, the measurements are for exterior dimensions.

# AdBlue®

Your Volkswagen car is fitted with an advanced emissions control system, which helps your vehicle meet EURO 6 exhaust gas regulations.

## How does the system work?

AdBlue®, a water/urea based additive, is stored in a tank (like diesel fuel), however, unlike fuel it is not injected into the engine, but directly into a specially modified part of the vehicle's exhaust. This begins a chemical reaction which removes the polluting oxides of nitrogen (NOx), converting them into harmless oxygen and nitrogen in a process known as Selective Catalytic Reduction, or SCR for short. SCR is only applicable to diesel engines and the more economically you drive, typically, the less AdBlue® you will use.

The size of the AdBlue® tank fitted to your car will vary depending on which Volkswagen model you have, therefore the interval between top-ups will vary. In addition, many factors such as mileage, journey type, driving style and environmental conditions can influence how much AdBlue® is consumed. A passenger car can consume approximately 1.5 litres of AdBlue® every 620 miles (1.0–1.5 litres for the Passat and Passat Estate). The chart below details the AdBlue® tank size and location.

Model (SCR derivatives only)	Tank size (Approximately)	AdBlue® tank filler location	Initial warning of low AdBlue® (2,400km/1,500 miles to go) can be expected to occur at:
Sharan	16 litres	Left-hand side of luggage compartment	5,000 to 6,000 miles or sooner*

\* Distances are approximate and the warning light may come on sooner depending on driving style, journey type, engine and vehicle load and environmental conditions.

## How will I know if the system needs topping-up?

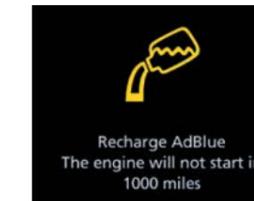
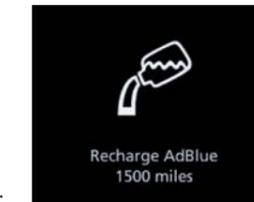
A series of warnings will be given via the driver information system, accompanied by advice/messages.

The first message is displayed when the remaining range is approximately 1,500 miles, and is repeated every 62 miles until the range reaches 1,000 miles, at which point the warning turns amber. This warning is repeated every 31 miles and is accompanied by an audible tone. If these warnings are not acted upon, the warning turns red; once this happens the car will not restart once the ignition is turned off. This is not a fault, but a required feature of the system. If this stage is reached the system will need a full top-up before the car can be restarted. Further information is available in the vehicle handbook.

## Why should I use a Volkswagen Authorised repairer for top-ups?

- AdBlue® top-ups at authorised repairers are extremely competitive and charged by the litre, so you only pay for what you need
- Authorised repairer staff are trained to handle AdBlue®
- AdBlue® tanks need special adaptors on fillers to ensure there are no spillages
- Volkswagen do not recommend keeping top-up bottles in cars

The top-up bottles supplied by Volkswagen have a capacity of 1.89 litres, and come complete with the adaptor nozzles that fit the Volkswagen AdBlue® tank. These are available from all Volkswagen Authorised repairers.



AdBlue® warning lights.

## Important information

- AdBlue® is not a fuel additive. This is why there is a separate AdBlue® tank
- If you put AdBlue® in your fuel tank by mistake, please do not start the engine, but contact a retailer for help
- Put only AdBlue® in the AdBlue® tank; do not fill the AdBlue® tank with any other liquids
- Prevent anything from contaminating AdBlue®
- If small quantities of AdBlue® come into contact with the vehicle's paintwork, for example, wipe them off and if necessary rinse the area with water

# Volkswagen service

**Exclusions and terms and conditions apply to all warranties and plans listed. For pricing and further details of Volkswagen Warranties and Service Plans, please consult your authorised Volkswagen retailer or repairer, or visit [www.volkswagen.co.uk](http://www.volkswagen.co.uk)**

## The Volkswagen Warranty

### Three-year Warranty

All Volkswagen passenger cars come with a three-year/60,000 miles warranty, which protects your car against the failure of most technical and electrical components due to manufacturing defects. This comprises a two-year manufacturer’s warranty with unlimited mileage plus a further one-year/60,000 miles (whichever is soonest) Retailer Warranty<sup>1</sup>. Should the mileage exceed 60,000 miles within the first two years, the manufacturer’s two-year warranty will still be valid. Full details of the three-year warranty are available from your authorised Volkswagen retailer or repairer.

### Body Protection Warranty

The internal body sections and panels of the Sharan are covered against rusting through from the inside for 12 years. Naturally, the vehicle must be cared for in compliance with the manufacturer’s operating instructions. Please consult your authorised Volkswagen retailer or repairer for full warranty details.

### Three-year Paintwork Warranty

This latest paintwork warranty, pioneered by Volkswagen, provides you with cover on a new car. Naturally, during the warranty period the car must be cared for in compliance with the manufacturer’s operating instructions. Any paintwork defects, as a result of the manufacturing process, will be rectified without charge.

### Approved Accessories

A comprehensive range of accessories from alloy wheels to carpet mats is available to complement the factory-fitted option list. Volkswagen approved accessories purchased from and fitted by your authorised Volkswagen retailer at the point of vehicle sale will also benefit from the three-year vehicle warranty.

## Service Intervals

Volkswagen is pleased to offer you a choice on how your Volkswagen is serviced. The appropriate selection is entirely dependent on how the car is likely to be driven and its general use. To help you identify which type of service would be most suitable, please refer to the following guide.

The Fixed Service is recommended for vehicles that will cover less than 10,000 miles in 12 months and if the vehicle is likely to be used in the following way:

- Predominantly urban driving, short journeys with frequent cold starts.
- Activities regularly producing high engine loading, e.g. frequent hill climbs, driving with vehicle fully loaded and towing.
- Uneconomical driving style using high rpms with heavy acceleration and heavy braking.

The service intervals for the Fixed Service are as follows:

- Oil change service – After 1 year or 10,000 miles (15,000km), whichever is soonest.
- Inspection service<sup>2</sup> – First after 2 years or 20,000 miles (30,000km), then every one year or 20,000 miles (30,000km), whichever is soonest.

The Flexible Service is recommended for vehicles with daily mileage of more than 25 miles where the vehicle is driven regularly mainly on longer distance journeys. The vehicle is driven mainly at a constant speed with minimum vehicle and engine loading, minimal towing and driven in an economical manner. With the Flexible Service the vehicle can cover anywhere between 10,000<sup>3</sup> and a maximum of 20,000<sup>3</sup> miles or 24 months (whichever is soonest) between oil changes.

The service intervals for the Flexible Service are as follows:

- Oil change service – According to flexible service interval display (after 2 years at the latest).
- Inspection service<sup>2</sup> – First after 2 years or 20,000 miles (30,000km), then every one year or 20,000 miles (30,000km), whichever is soonest.

The up! model is only available with the Fixed Service schedule. Please consult your authorised Volkswagen retailer or repairer for advice and full details.

Please note: If you purchase a Volkswagen Fixed Price Service Plan your vehicle will follow the Fixed Service schedule.

## Volkswagen Insurance<sup>4</sup>

We want you to start enjoying your new car from day one, and thanks to our 5 day complimentary Volkswagen Drive Away Insurance you can. Call 0345 300 6119 (lines are open Monday to Friday 8am-8pm and Saturday 9am-5pm). If eligible, we will also give you a quotation for our annual insurance, designed specifically for Volkswagen drivers.

## Volkswagen Ensurance<sup>5</sup>

Get three years’ Volkswagen Ensurance cover for free.

Another great benefit of being a Volkswagen driver. If your Volkswagen was damaged in an accident, wouldn’t you want it fixed by a Volkswagen trained technician using only genuine Volkswagen parts? Ensurance is Volkswagen’s accident and repair cover which does exactly that. It works alongside your main comprehensive motor insurance policy no matter who you are insured with, to make sure you get the quality repair and service you would want. If you’re involved in an accident or your car is stolen, just one call to us and we’ll look after your claim from start to finish ensuring your Volkswagen is restored to the highest standard.

Activate your cover and benefit from:

- A guarantee that your Volkswagen will be repaired by a Volkswagen approved repairer and Volkswagen trained technicians, using only genuine Volkswagen parts and paints.
- A dedicated Claims Manager who will manage your claim from start to finish, liaising with your insurer and the repairer so you don’t have to.
- Help to recover any uninsured losses using our Legal Expenses Cover.
- Online claims tracking so you can keep up to date with the status of any claim.

Volkswagen Ensurance is free to all Volkswagen customers for three years and it only takes a minute to get cover. To find out more and to activate your cover, visit [www.volkswagen-ensurance.co.uk](http://www.volkswagen-ensurance.co.uk)

## Volkswagen Finance<sup>6</sup>

Volkswagen Finance specialises in providing funding solutions for Volkswagen drivers. Whether your Volkswagen is for private or business use, you can choose from a range of funding options.

- Solutions – a Personal Contract Plan
- Hire purchase
- Lease purchase
- Finance lease
- Contract hire

With all Volkswagen Finance products you can choose a fixed-cost maintenance plan to help you budget for your servicing and maintenance costs. No matter what finance product you choose, your local Volkswagen retailer will be able to provide you with a personalised quote that could meet your budget and vehicle needs.

## Tax Free Sales

For full details, please contact your authorised Volkswagen retailer.

## Volkswagen Roadside Assistance

Every new car is registered for Volkswagen Roadside Assistance for one year except the Touareg which is registered for three years. This provides vehicle roadside and home recovery in the unlikely event of a breakdown in the UK and Europe (subject to conditions). Volkswagen Roadside Assistance can also be purchased for subsequent years.

**Exclusions and terms and conditions apply. For pricing and further details of Volkswagen Roadside Assistance, please consult your authorised Volkswagen retailer, or visit [www.volkswagen.co.uk](http://www.volkswagen.co.uk)**

## Fuel consumption and CO<sub>2</sub> Emissions

From 1996 and prior to September 2017, fuel consumption and CO<sub>2</sub> emission figures were obtained under standardised NEDC (New European Driving Cycle) EU test conditions (Directive 93/116/EEC). This allowed a direct comparison between different manufacturer models but did not represent the actual fuel consumption achieved in ‘real world’ driving conditions.

As of September 2017, WLTP (Worldwide Harmonised Light-Duty Vehicles Test Procedure) a new worldwide standardised testing procedure for estimating fuel consumption and CO<sub>2</sub> emissions was introduced. More information is available at [www.volkswagen.co.uk/owners/wltp](http://www.volkswagen.co.uk/owners/wltp). In line with Government guidance, to facilitate direct comparison between different models from different manufacturers and to accommodate the full transition to this new testing regime, we are displaying the NEDC figures. These NEDC figures are the values for this vehicle used in all registration and taxation documentation until further notice from the UK authorities. Fuel consumption and efficiency figures are provided for comparative purposes only and may not reflect ‘real world’ driving results. The weight of a vehicle will influence the level of CO<sub>2</sub> emissions it produces; as a result, vehicles with higher levels of specification and factory-fitted options may emit higher levels of CO<sub>2</sub>. Choosing larger alloy wheels than those fitted as standard may result in increased fuel consumption as well as higher CO<sub>2</sub> emissions and subsequently an increased Vehicle Excise Duty (VED) band. BIK rates paid by company car drivers may also increase. In some instances, the recommended ‘On the road’ retail price paid for a vehicle may increase as a result of the increased VED rate. CO<sub>2</sub> is the main greenhouse gas responsible for global warming. The specifications contained in this brochure are for information purposes only and are subject to change. More information is available on the Volkswagen website at [www.volkswagen.co.uk/owners/wltp](http://www.volkswagen.co.uk/owners/wltp) and at [www.dft.gov.uk/vca](http://www.dft.gov.uk/vca).

## AdBlue®

Diesel engines with SCR (Selective Catalytic Reduction) technology require AdBlue® which must be kept topped up. Please see page 19 or visit [www.volkswagen.co.uk/technology/adblue](http://www.volkswagen.co.uk/technology/adblue) for more details.

## Please note:

Some illustrations in this brochure do not necessarily reflect UK specifications and may not be available. In particular, controls and some items of equipment are positioned differently for the UK. The specifications contained in this brochure are for information purposes only and are subject to change. If you require any specific feature, you must consult your authorised Volkswagen retailer who is regularly updated with any change in specification. Please check model availability and full specification details with your authorised Volkswagen retailer prior to ordering. Note: we would like to advise you that telephone calls to Volkswagen Customer Care may be monitored and recorded as part of our training and quality assurance processes. All our monitoring and recording processes meet Ofcom regulations.

<sup>1</sup> All warranty work must be completed by an authorised Volkswagen retailer or repairer.

<sup>2</sup> The inspection service first at 3 years (or 40,000 miles) and then every second year (or 40,000 miles) has additional workscope.

<sup>3</sup> The quoted mileage is based on a conversion from kilometres and is therefore unlikely to exceed circa 18,000 miles between oil changes.

<sup>4</sup> Volkswagen Car Insurance is underwritten by U K Insurance Limited. Registered Office: The Wharf, Neville Street, Leeds LS1 4AZ. Registered in England and Wales number: 1179980. U K Insurance Limited is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority (FCA) and the Prudential Regulation Authority. Calls may be recorded. Volkswagen Financial Services is a trading name of Volkswagen Financial Services (UK) Limited ('VWFS UK'), registered in England and Wales number: 2835230 (Registered Office: Brunswick Court, Yeomans Drive, Blakelands, Milton Keynes MK14 5LR). Volkswagen Insurance Service (Great Britain) Ltd. is an appointed representative of VWFS UK. VWFS UK is authorised and regulated by the FCA, registration number: 311988. Authorisation details for both organisations can be checked on the Financial Services Register by visiting [www.fca.org.uk](http://www.fca.org.uk). VWFS UK and U K Insurance Limited are not part of the same corporate group.

<sup>5</sup> Ensurance from Volkswagen Financial Services is sold and administered by Lawshield UK Limited, registered in England number: 3360532. Registered office: Lawshield House, 850 Ibis Court, Lakeside Drive, Centre Park, Warrington, Cheshire, WA1 1RL and underwritten by UK General Insurance Limited on behalf of Great Lakes Insurance SE. Great Lakes Insurance SE is a German insurance company with its headquarters at Königinstrasse 107, 80802 Munich. UK Branch office: Plantation Place, 30 Fenchurch Street, London, EC3M 3AJ. Lawshield UK Limited is authorised and regulated by the Financial Conduct Authority (FCA). Authorisation details can be checked on the FCA's register at [www.fca.org.uk](http://www.fca.org.uk). Great Lakes Insurance SE, UK Branch, is authorised by Bundesanstalt für Finanzdienstleistungsaufsicht and subject to limited regulation by the Financial Conduct Authority and Prudential Regulation Authority. Details about the extent of their regulation by the Financial Conduct Authority and Prudential Regulation Authority are available on request.

<sup>6</sup> Finance is available to 18s and over, subject to status. Terms and conditions apply. Volkswagen Finance.

# The Sharan

Volkswagen Information Service. Telephone: 0800 333 666

Internet: [www.volkswagen.co.uk](http://www.volkswagen.co.uk)

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