



## 2020 Volkswagen Service Promise – Price Match

We'll match any like-for-like quote within 5 miles.

We promise to match any like-for-like written quote for service, maintenance, repair or new tyres using Volkswagen Genuine Parts from any garage within 5 miles. It's that simple. At participating Retailers, Terms and Conditions apply.

### Terms and Conditions:

- Quotes supplied must be from any VAT registered garage with a UK Standard Industrial Classification (UK SIC) of 45200, maintenance and repair of motor vehicles and within a 5 mile driving distance from the participating Volkswagen Authorised Repairer's premises.
- Quotes must be produced in writing (email or printed) using only Volkswagen Genuine Parts. Part numbers and oil specifications must be detailed (Oils and lubricants must meet or exceed the manufacturers specification for your vehicle).
- Like for like content of quote must be for exactly comparable work – we reserve the right to verify this
- We will only price match genuine quotations that are available to any member of the public at the garage's advertised rates and are free from special offers or negotiated discount.
- Servicing or repair must be in accordance with manufacturer's guidelines.
- Tyre quotes (to include VAT) must be fully fitted, including: valves, balancing and disposal charges.
- Tyres must be of identical specification – size, brand, pattern, load, speed rating and manufactures markings.
- Quotes must be presented to the participating Volkswagen Authorised Repairer within 30 days of the original quote being issued and before any work is undertaken.
- Quotes from internet retailers are excluded.
- Offer is for Retail customers only.
- Excludes Fleet servicing, maintenance and repairs, Volkswagen Accessories and Merchandise and Bodyshop work.
- Excludes AdBlue fluid.
- Offer is valid until 31st December 2020, and may be varied or withdrawn at any time. At participating Volkswagen Authorised Repairers only.
- This Offer cannot be used in conjunction with any other promotional offer or discount.