

The Golf SV



Volkswagen





Model shown is Golf SV GT with optional 17 inch 'Madrid' alloy wheels, panoramic sunroof, 'Vienna' leather upholstery and metallic paint.

Front cover model shown is Golf SV GT with optional 18 inch 'Jurva' alloy wheels, LED headlights, LED rear light clusters, 'Vienna' leather upholstery and metallic paint.

The Golf SV. More style, more space, more options.

The Golf SV is the vehicle of choice for those who are loyal to the Golf, yet want more flexibility and space. The dynamic silhouette and elegantly elongated bonnet highlight its sporty appeal, underlined by sleek body-coloured bumpers, larger headlights with LED daytime running lights, bumper and front air intake. LED rear lights, a choice of sporty alloy wheels and exciting paint colours, like Cranberry Red, complete its powerful look. Quite simply, it's all you'd expect from a Golf. And more.

01 Optional **LED headlights** give the Golf SV a self-assured look, highlighting its dynamic appearance. Optional on SE models and above. Image shown features optional metallic paint.



01



Made for adventure. Designed for relaxation.

A choice of contemporary fabrics and decorative trims combined with an elevated seating position, ergonomic design and a host of refinements creates a luxurious interior that's as dynamic as it's peaceful. Never has it been so easy to relax while enjoying the spirit of adventure. Relax while you have fun. That's the message from the Golf SV.



As practical, flexible and versatile as you could wish for.

Whatever your plans and however quickly they change, the Golf SV adapts with ease. The Driver Personalisation profile can be set to your individual radio, temperature, phone and driving settings ensuring optimum comfort, while the variable rear seats offer a wealth of options, giving you as much space as you need, and a selection of storage compartments keeps the interior tidy. Practical, flexible and versatile, the Golf SV is literally ready for anything.



01 The flexible rear seats ensure there's plenty of space, whatever your requirements. The **split-folding 60:40 rear backrest** moves backwards and forwards, depending whether you need more space for passengers or luggage. You can also fold it flat to create a larger cargo area if you're carrying bulkier items. The central armrest features a useful load-through provision, ideal if you want to transport skis, snowboards or parasols without folding away the rear seats. Standard on all models.

02 The practical **storage compartment** on the dashboard provides a useful space, allowing you to stow away items such as sunglasses, documents and wallets easily and quickly. Standard on SE models and above.



03 Easily accessible **storage compartments in the doors** ensure anything you need on your journey is easily within reach, keeping the interior clutter-free and well organised. Standard on all models.



04 **Folding tables** on the rear of the front seats, along with practical pockets, make the journey even more comfortable for rear seat passengers. Standard on SE models and above.





Leave everyday life behind you. Here comes the sun!

What better way to enjoy the sunshine or the evening sky? And what better way to view the night stars? The optional panoramic sunroof introduces a new dimension of light and space, flooding the interior with fresh air on a warm day or ambient light on a cool day. If the sunshine gets too strong, tinted glass and an integrated roller blind offer protection, all at the push of a button. Make the most of the great outdoors – from the inside.

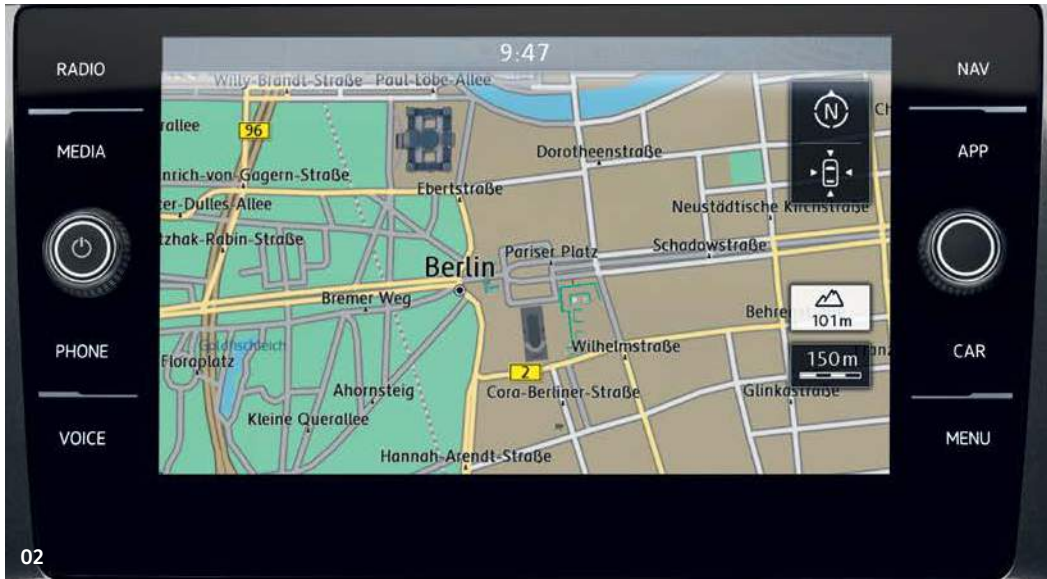
Panoramic sunroof is optional on SE models and above.

Stay informed and make the most of every journey.

The Golf SV is all about freedom. Thanks to the latest Car-Net on-line services, you can stay informed and enjoy total independence. Whether you're looking for the fastest route, nearest restaurant or perfect soundtrack, a wealth of communication, entertainment and navigation information enables you to make the most of every journey.



01 The **Composition Media infotainment system** is equipped with an 8.0 inch colour touch-screen, DAB digital radio receiver, Multi Device Interface (MDI), single CD player, SD card reader and USB connection. It allows music playback from MP3, WMA and AAC files, simultaneous pairing of two compatible mobile devices, SMS functionality (when stationary and on compatible Android smartphones only), Bluetooth telephone and audio functionality¹, and provides driver tips and journey analysis via the 'Think Blue. Trainer.' Eight speakers, situated to the front and rear, deliver 4 x 20 watt output. Standard on S and SE models.



02 The **Discover Navigation touch-screen navigation/infotainment system** adds navigational functionality to the 'Composition Media' system, providing dynamic navigation based on TMC+, branded points of interest, preloaded European navigation data, Speed Limit Display² and three routes (Fast, Short and Eco), and 2D/3D map view. It comes with 3-years' Car Net 'Guide and Inform'³, providing online access to such information as traffic, fuel pricing, weather and news feeds; and includes online navigation software updates, enabling you to download the latest map data. The system also offers Volkswagen Media Control⁴, which allows remote control of the infotainment system via a smartphone or tablet. Standard on SE Navigation and GT and optional on S models.



03 The **Discover Navigation Pro touch-screen navigation/DVD infotainment system** features a glass-covered 9.2 inch colour touch-screen for navigation, DVD, CD and radio functions. It responds to spoken voice commands for navigation and telephone functions, and also features gesture control for use with various different menus, responding to a sideways swiping gesture and confirming a successful swipe with a sound effect, which can be deactivated if required. Building on the Composition Media specification, the system offers Volkswagen Media Control⁴, allowing remote control of the infotainment system via a smartphone or tablet, preloaded European navigation data, 3D map view, three calculated routes (Fast, Short and Eco), dynamic navigation based on TMC+, branded points of interest, Speed Limit Display², photo display from JPEG and PNG files, two SD card readers and a 64 GB SSD hard drive. It comes with 3-years' Car Net 'Guide and Inform Plus'³, providing online access to such information as traffic, fuel pricing, weather and news feeds; and includes online navigation software updates, enabling you to download the latest map data. Optional on SE Navigation and GT models.



04 The **'Dynaudio Excite' soundpack** produces phenomenal sound, delivering 400 watt output via an 8 channel digital amplifier and eight speakers located around the cabin. The Digital Signal Processor (DSP) maximises the sound from each speaker, ensuring every seat is in the optimum listening position. Optional on SE models and above.

¹ Devices must be Bluetooth HFP (Hands Free Profile) compatible, please contact your authorised Volkswagen retailer for specific phone compatibility.
² Speed Limit Display only reflects national speed limits and does not show temporary speed limit restrictions, or where permanent changes to speed limits are made in-between map updates.
³ Car-Net 'Guide and Inform' and 'Guide and Inform Plus' services are accessed via a compatible mobile device. Please see www.volkswagen.co.uk for more information. The use of 'Guide and Inform' services entails exchanging large volumes of data. As such, we strongly recommend that you sign-up for a flat rate data plan with your mobile network provider. After the initial 3-year Car-Net contract, an annual subscription is chargeable for the continuation of Car-Net 'Guide and Inform' services.
⁴ Only operable in conjunction with compatible tablets and smartphones including iPhone 5 and above. Please see www.volkswagen.co.uk to check compatibility.

A virtual world at your fingertips.

Thanks to Car-Net connectivity you can enjoy a whole range of online services while you travel, helping to make your journey easier, more comfortable and ultimately more informed. As well as enjoying up-to-the-minute information, you can also access many of your favourite apps from your smartphone, all conveniently displayed on the infotainment system’s touch-screen display.



01 Car-Net ‘Security & Service’¹ acts as your personal assistant supporting you in every driving situation and providing you with all the key information you need regarding your mobility. An integrated SIM-card provides continuous connectivity and interaction between the driver, vehicle and Volkswagen’s call centre or server. In the event of an accident, should the driver activate the ‘eCall’ button or the airbags are deployed triggering the ‘eCall’ service, Volkswagen’s Emergency Centre will be contacted directly. Key information such as the condition and location of the vehicle will be sent to emergency response units. In the event of minor incidents, the ‘Automatic accident notification’ can send location and vehicle details to the Volkswagen Emergency Centre should the driver wish. Additional data is also shared including details of ‘Car breakdown’, ‘Vehicle health report’ and ‘Service schedule’ ensuring your vehicle’s information is always up to date – 10-year subscription included.

The service also allows vehicle information to be accessed via the Car-Net Portal or Car-Net app, via a laptop or smartphone, from the comfort of your home or even the office. Information such as ‘Driving data’, the status of ‘Doors and lights’, ‘Area alert’, ‘Speed alert’, remote control of ‘Horn and hazard lights’, ‘Parking position’ and ‘Online anti-theft alarm’ can be easily accessed and monitored – 3-year subscription included. Standard on GT and optional on SE and SE Navigation models.



02 With Car-Net ‘Guide and Inform’², your Golf becomes a mobile network using your smartphone’s Wi-Fi hotspot. **Car-Net ‘Guide and Inform’²** gives you online access to a wide range of useful information, such as weather, exciting destinations in your surrounding area, nearby parking spaces or the next filling station. You can also receive the latest traffic information with recommendations for avoiding congestion or news and weather feeds from the Internet. Car-Net ‘Guide and Inform’ is standard on the Discover Navigation touch-screen navigation/infotainment system. Standard on SE Navigation and GT, and optional on S models. Opting for the Discover Navigation Pro touch-screen navigation/DVD infotainment system means that you can benefit from ‘Guide and Inform Plus’². Optional as part of the Discover Navigation Pro touch-screen navigation/DVD infotainment system on SE Navigation and GT models.

03 Depending on which smartphone you have, you can connect Car-Net ‘App-Connect’⁴ via one of three interfaces: Apple ‘CarPlay’, Google ‘Android Auto’ or ‘MirrorLink’™, allowing your smartphone display to be ‘mirrored’ on the infotainment touch-screen via USB connection and giving access to your favourite smartphone functions, such as music, messages, phone and news. Volkswagen apps such as ‘Think Blue. Trainer.’, ‘Shared Audio’, ‘Drive & Track’ or ‘My Guide’ can help to make your journey more pleasant and interesting by providing useful tips about handling your car, parking opportunities and even where to find the closest café. Volkswagen apps are only available with compatible smartphones. Please consult www.volkswagen.co.uk to check smartphone compatibility. Usage of certified apps only while driving. Standard on SE models and above and optional on S models. Image shown features optional Discover Navigation Pro touch-screen navigation/DVD infotainment system.



04 The Volkswagen Car-Net Destination Import allows you to search for destinations from the comfort of your home or office and send them directly to your Golf SV’s navigation system. Simply log into the Volkswagen Car-Net portal, click ‘Online destination import’ and search for wherever you wish to go. Find your destination, save it, name it, and then send it to your Golf SV’s navigation system. Your named destinations will then be displayed under ‘My Destinations’ on the main navigation display screen, it’s that easy. You can also similarly send your ‘Personal points of interest’ from your computer or tablet and download them to your Golf’s SV’s navigation system and they will appear on the navigation screen as you drive. Standard on SE Navigation and GT models, and optional on S models as part of the Discover Navigation touch-screen navigation/infotainment system.

1 Use of Car-Net ‘Security & Service’ is governed in a separate Contract concluded online with Volkswagen. The customer has 90 days after vehicle handover to register the vehicle at www.volkswagen.com/car-net. This will enable the customer to use Services for the full period of validity. The Emergency Call Service is already activated when the vehicle is delivered, without registration being required. Availability of Car-Net Services may vary depending on the country in question. The services are available during the agreed contractual period and may be subject to amendments during the duration of the contract. To use the free Car-Net app you will need a smartphone with iOS or Android operating system and a SIM-card with a data option. You will also need an appropriate mobile phone contract already in place or separately arranged with your mobile phone provider. Depending on your mobile tariff, sending and receiving data online may incur additional charges (e.g. roaming charges), particularly if you are using Car-Net abroad. For more information on Car-Net Security & Service, go to www.volkswagen.com/car-net or contact your Volkswagen retailer. For information on your mobile tariff rates, please contact your mobile phone provider.

2 Car-Net ‘Guide and Inform’ and ‘Guide and Inform Plus’ services are accessed via a compatible mobile device. Please see www.volkswagen.co.uk for more information. The use of all ‘Guide and Inform’ services entails exchanging large volumes of data. As such, we strongly recommend that you sign-up for a flat rate data plan with your mobile network provider. After the initial 3-year Car-Net contract, an annual subscription is chargeable for the continuation of all ‘Guide and Inform’ services.

3 Only operable in conjunction with compatible smartphones including iPhone 5 and above. Please see www.volkswagen.co.uk to check smartphone compatibility.

Advanced assistance when you need it.

Advanced driver assistance systems draw on the latest technology to provide greater comfort and convenience on your journey, while helping you overcome or avoid potentially critical situations. Whatever your plans, you can rely on your Golf SV to make life easier and safer.



01 Traffic Jam Assist is a camera and radar sensor controlled warning system that helps you keep your distance in congested traffic and avoid a typical congestion type collision. Optional on SE Nav and GT models in conjunction with DSG gearbox as part of the optional Lane Assist Plus.

02 Adaptive Cruise Control (ACC), including Front Assist radar sensor controlled distance monitoring system, City emergency braking system, cruise control and speed limiter offers you intelligent control of your driving speed by automatically adjusting acceleration and braking. Whether around town or on the motorway, the system will adjust your speed to that of the vehicle in front, keep your specified distance, warn if you are approaching too fast and, in an emergency situation, generate enough braking force to try to reduce the severity of a collision or possibly even prevent the collision entirely. Standard on SE models and above.

03 Emergency Assist can help save lives in medical emergencies by recognising the incapacity of the driver. As soon as the system cannot detect any steering, braking or acceleration activity, it alerts the driver. If the driver remains inactive, it keeps the vehicle in lane and initiates an emergency stop, automatically activating the hazard warning lights. Optional on SE Nav and GT models in conjunction with DSG gearbox as part of the optional Lane Assist Plus.

04 The Golf SV effortlessly tows a trailer or caravan and, depending on your choice of engine, can tow up to a maximum weight of up to 1,800 kg. **Trailer Assist including Park Assist** helps you reverse more easily and accurately with a trailer or caravan hitched. The optical display visualises actual and possible steering angles in the instrument cluster. Reverse steering is automatic, with direction controlled via the mirror adjustment switch which acts as a joystick, while the driver controls the pedals and keeps a good look out. Optional on SE models and above. Only in conjunction with the optional swivelling towbar.

05 The **Front Assist** monitoring system combines Predictive Pedestrian Protection with City emergency braking, alerting you if it detects vehicles or pedestrians at the edge of the road or on the carriageway, via acoustic and optical signals, as well as a gentle application of the brakes. The system even performs an emergency stop should the distance become critical, helping to protect other road users and possibly avert potential accidents. Standard on all models.

06 The **Dynamic Light Assist** ensures greater visibility on the road by automatically controlling the main beam by partially masking the beam so it doesn't dazzle oncoming road users, but allows main beam to remain on. Optional on SE Nav and GT models as part of the optional Lane Assist Plus and Lane Assist with Dynamic Light Assist and Traffic Sign Recognition. Also available on SE models and above as part of LED headlights with Dynamic Light Assist.

07 Side Scan with rear traffic alert provides additional peace of mind by assisting when you want to change lanes. A radar sensor controlled warning system monitors your blind spot and should it detect a potentially hazardous situation, it warns you by means of flashing warning lights in the door mirror housing. The rear traffic alert monitors the area to the rear and both sides when in reverse gear. If it detects a vehicle moving towards you, the system provides audible and visual warnings and will initiate braking if necessary. Optional on SE Nav and GT models as part of the optional Lane Assist Plus.

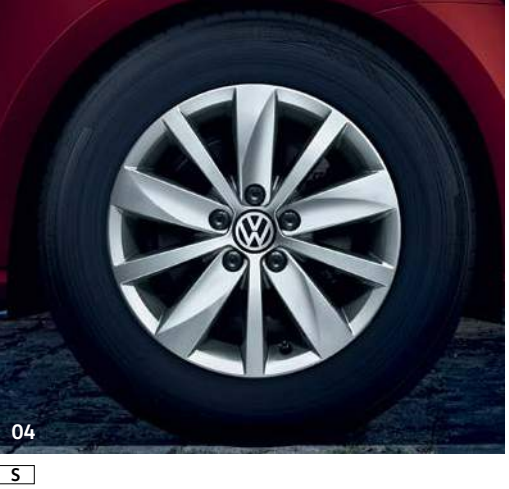
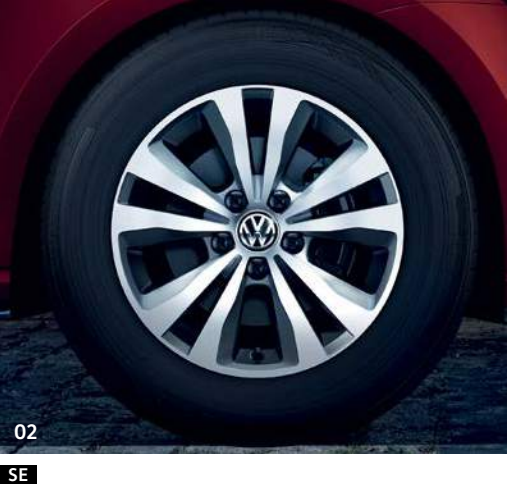
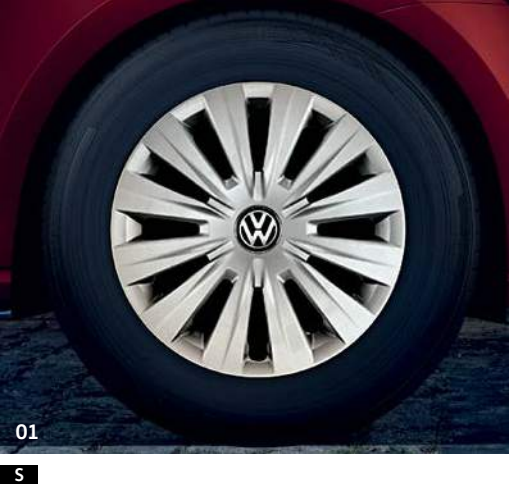
Images shown feature optional metallic paint.
Images shown are for illustration purposes only and may not necessarily reflect UK specification.

Wheels.

- 01 Steel wheels 6J x 15" with 195/65 R15 tyres and full size wheel trims.
- 02 'Toronto' 6½J x 16" alloy wheels with 205/55 R16 tyres and anti-theft wheel bolts.
- 03 'Dijon' 7J x 17" alloy wheels with 225/45 R17 tyres and anti-theft wheel bolts.
- 04 'Lyon' 6J x 15" alloy wheels with 195/65 R15 tyres and anti-theft wheel bolts.
- 05 'Karlskoga' 7J x 17" alloy wheels with 225/45 R17 tyres and anti-theft wheel bolts.
- 06 'Madrid' 7J x 17" alloy wheels with 225/45 R17 tyres and anti-theft wheel bolts.
- 07 'Jurva' 7½J x 18" alloy wheels with 225/40 R18 tyres and anti-theft wheel bolts.

Standard Optional
S | S SE and SE Nav | SE GT | GT

Images shown feature optional metallic paint.



Paint.

- 01 Pure White Non-Metallic 0Q
- 02 Urano Grey Non-Metallic 5K
- 03 Tornado Red Non-Metallic G2
- 04 Turmeric Yellow Metallic 6T
- 05 Reflex Silver Metallic 8E
- 06 Atlantic Blue Metallic H7
- 07 Tungsten Silver Metallic K5
- 08 White Silver Metallic K8
- 09 Cranberry Red Metallic V8
- 10 Indium Grey Metallic X3
- 11 Deep Black Pearl Effect 2T
- 12 Oryx White Premium Signature 0R

Standard Optional
S | S SE and SE Nav | SE GT | GT

Please note: Colour range is reproduced for illustration purposes only. Actual on-car colours may vary from those shown, as screen technology does allow exact reproduction of the paint colours.

Models shown are Golf SV GT with optional 18" 'Jurva' alloy wheels, LED headlights, LED rear light clusters, Park Assist, Winter pack and panoramic sunroof.



01 S SE GT



02 S SE GT



04 S SE GT



03 S SE GT



05 S SE GT



06 S SE GT



07 S SE GT



08 S SE GT



09 S SE GT



10 S SE GT



11 S SE GT



12 SE GT

Upholstery.

Standard on S models
01 ‘Bella’ cloth Titan Black TW

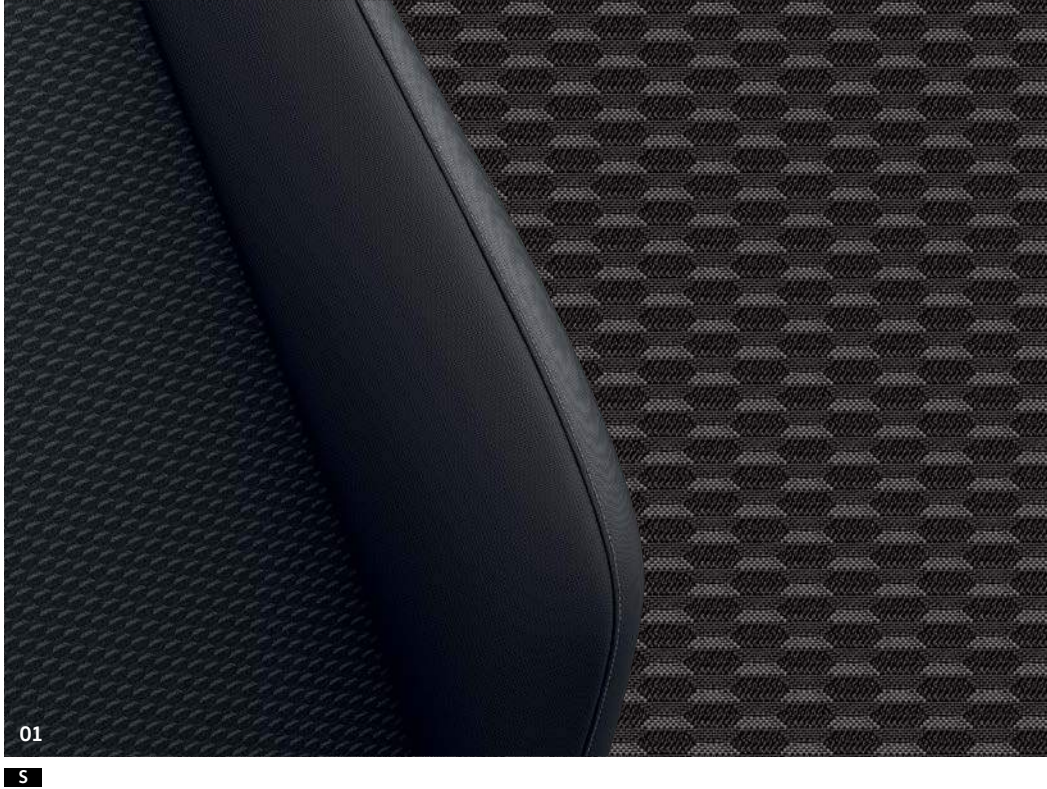
Standard on SE and SE Navigation models
02 ‘Zoom’ cloth Titan Black TW
03 ‘Zoom’ cloth Shetland XW

Standard on GT models
04 Art Velours seat centre section with ‘Global’ cloth side bolsters
Titan Black/Quartz TW
05 Art Velours seat centre section with ‘Global’ cloth side bolsters
Shetland/Shetland XW

Optional on SE, SE Navigation and GT models
06 ‘Vienna’ leather with perforated heated front sport seats* Black TW
07 ‘Vienna’ leather with perforated heated front sport seats* Pure Grey UW
08 ‘Vienna’ leather with perforated heated front sport seats* Ceramique LQ/LK

☒ Standard ☐ Optional
S | S SE and SE Nav | SE GT | GT

* Some parts of leather interior will contain artificial leather. Please note that from late November 2018, only the front seats are perforated and not the rear seats.
Please note: Swatches reproduced for illustration purposes only.
Actual upholstery colours may vary from those shown, as screen technology does not allow exact reproduction of the upholstery colours.



Combinations.

	Carpet	Dashboard	Pure White 0Q Non-Metallic*	Urano Grey 5K Non-Metallic	Tornado Red G2 Non-Metallic*	Turneric Yellow 6T Metallic*	Reflex Silver 8E Metallic*	Atlantic Blue H7 Metallic*	Tungsten Silver K5 Metallic*	White Silver K8 Metallic*	Cranberry Red V8 Metallic*	Indium Grey X3 Metallic*	Deep Black 2T Pearl Effect*	Oryx White 0R Premium Signature*
‘Bella’ cloth														
Standard on S														
Titan Black (TW)	Black	Titan Black/Titan Black	●	●	●	●	●	●	●	●	●	●	●	-
‘Zoom’ cloth														
Standard on SE and SE Navigation models														
Titan Black (TW)	Black	Titan Black/Titan Black	●	●	●	●	●	●	●	●	●	●	●	●
Shetland (XW)	Black	Titan Black/Shetland	●	●	●	●	●	●	●	●	●	●	●	●
Art Velours seat centre section with ‘Global’ cloth side bolsters														
Standard on GT models														
Titan Black/Quartz (TW)	Black	Titan Black/Titan Black	●	●	●	●	●	●	●	●	●	●	●	●
Shetland/Shetland (XW)	Black	Titan Black/Shetland	●	●	●	●	●	●	●	●	●	●	●	●
‘Vienna’ leather with perforated heated front sport seats*†														
Optional on SE, SE Navigation and GT models														
Black (TW)	Black	Titan Black/Titan Black	○	○	○	○	○	○	○	○	○	○	○	○
Pure Grey (UW)	Black	Titan Black/Titan Black	○	○	○	○	○	○	○	○	○	○	○	○
Ceramique (LQ/LK)	Black	Titan Black/Ceramique	○	○	○	○	○	○	○	○	○	○	○	○

* Optional at extra cost.
† Some parts of leather interior will contain artificial leather. Please note that from late November 2018, only the front seats are perforated and not the rear seats.
● Standard. ○ Optional at extra cost. - Not available.



Interior shown is Golf SV GT DSG with optional Discover Navigation Pro touch-screen navigation/DVD infotainment system, ‘Dynaudio Excite’ soundpack, climate control – 2Zone electronic air conditioning, multifunction colour display, ‘Vienna’ leather upholstery and metallic paint.



Model shown is Golf SV GT with optional 18 inch 'Jurva' alloy wheels, LED headlights, LED rear light clusters, 'Vienna' leather upholstery, panoramic sunroof and metallic paint.

Dimensions.

Exterior dimensions

Length – min., mm	4351
Width – inc. door mirrors, mm	2050
Height – max., mm	1613
Height – opened tailgate/floor, mm	2045
Wheelbase, mm	2670
Turning circle, m	11.1

Interior dimensions

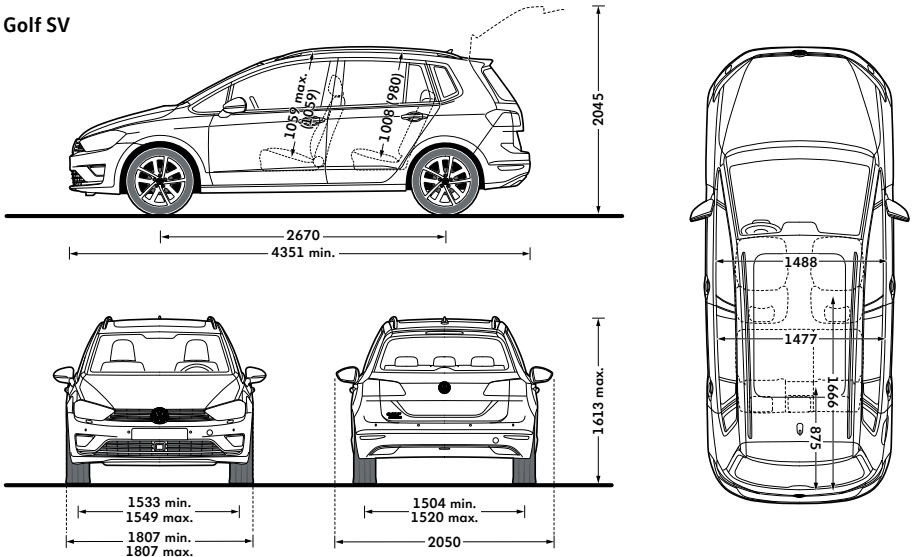
Effective headroom – front max., mm (with sunroof)	1059 (1059)
Effective headroom – rear, mm (with sunroof)	1008 (980)
Interior width – front, mm	1488
Interior width – rear, mm	1477

Maximum luggage capacity, litres VDA measuring method using 200 x 100 x 50mm blocks

With rear seats upright and rear bench forward	590
With rear seats folded and rear bench forward	1520

Figures shown are for standard specification models. The addition of certain factory-fitted options and/or accessories may affect some of the dimensions shown.

Golf SV



On illustrations, where arrows and figures are shown inside of the vehicle, the measurements are for interior dimensions. Where arrows and figures are shown outside of the vehicle, the measurements are for exterior dimensions.

Volkswagen service.

Exclusions and terms and conditions apply to all warranties and plans listed. For pricing and further details of Volkswagen Warranties and Service Plans, please consult your authorised Volkswagen retailer or repairer, or visit www.volkswagen.co.uk

The Volkswagen Warranty

Three-year Warranty

All Volkswagen passenger cars come with a three-year/60,000 miles warranty, which protects your car against the failure of most technical and electrical components due to manufacturing defects. This comprises a two-year manufacturer's warranty with unlimited mileage plus a further one-year/60,000 miles (whichever is soonest) Retailer Warranty¹. Should the mileage exceed 60,000 miles within the first two years, the manufacturer's two-year warranty will still be valid. Full details of the three-year warranty are available from your authorised Volkswagen retailer or repairer.

Body Protection Warranty

The internal body sections and panels of the Golf SV are covered against rusting through from the inside for 12 years. Naturally, the vehicle must be cared for in compliance with the manufacturer's operating instructions. Please consult your authorised Volkswagen retailer or repairer for full warranty details.

Three-year Paintwork Warranty

This latest paintwork warranty, pioneered by Volkswagen, provides you with cover on a new car. Naturally, during the warranty period the car must be cared for in compliance with the manufacturer's operating instructions. Any paintwork defects, as a result of the manufacturing process, will be rectified without charge.

Approved Accessories

A comprehensive range of accessories from alloy wheels to carpet mats is available to complement the factory-fitted option list. Volkswagen approved accessories purchased from and fitted by your authorised Volkswagen retailer at the point of vehicle sale will also benefit from the three-year vehicle warranty.

Service Intervals

Volkswagen is pleased to offer you a choice on how your Volkswagen is serviced. The appropriate selection is entirely dependent on how the car is likely to be driven and its general use. To help you identify which type of service would be most suitable, please refer to the following guide.

The Fixed Service is recommended for vehicles that will cover less than 10,000 miles in 12 months and if the vehicle is likely to be used in the following way:

- Predominantly urban driving, short journeys with frequent cold starts.
 - Activities regularly producing high engine loading, e.g. frequent hill climbs, driving with vehicle fully loaded and towing.
 - Uneconomical driving style using high rpms with heavy acceleration and heavy braking.
- The service intervals for the Fixed Service are as follows:
- Oil change service – After 1 year or 10,000 miles (15,000km), whichever is soonest.
 - Inspection service² – First after 2 years or 20,000 miles (30,000km), then every one year or 20,000 miles (30,000km), whichever is soonest.

The Flexible Service is recommended for vehicles with daily mileage of more than 25 miles where the vehicle is driven regularly mainly on longer distance journeys. The vehicle is driven mainly at a constant speed with minimum vehicle and engine loading, minimal towing and driven in an economical manner. With the Flexible Service the vehicle can cover anywhere between 10,000³ and a maximum of 20,000³ miles or 24 months (whichever is soonest) between oil changes.

The service intervals for the Flexible Service are as follows:

- Oil change service – According to flexible service interval display (after 2 years at the latest).
- Inspection service² – First after 2 years or 20,000 miles (30,000km), then every one year or 20,000 miles (30,000km), whichever is soonest.

The up! model is only available with the Fixed Service schedule. Please consult your authorised Volkswagen retailer or repairer for advice and full details.

Please note: If you purchase a Volkswagen Fixed Price Service Plan your vehicle will follow the Fixed Service schedule.

Volkswagen Insurance⁴

We want you to start enjoying your new car from day one, and thanks to our 5 day complimentary Volkswagen Drive Away Insurance you can. Call 0345 300 6119 (lines are open Monday to Friday 8am-8pm and Saturday 9am-5pm). If eligible, we will also give you a quotation for our annual insurance, designed specifically for Volkswagen drivers.

Volkswagen Ensurance⁵

Get three years' Volkswagen Ensurance cover for free.

Another great benefit of being a Volkswagen driver. If your Volkswagen was damaged in an accident, wouldn't you want it fixed by a Volkswagen trained technician using only genuine Volkswagen parts? Ensurance is Volkswagen's accident and repair cover which does exactly that. It works alongside your main comprehensive motor insurance policy no matter who you are insured with, to make sure you get the quality repair and service you would want. If you're involved in an accident or your car is stolen, just one call to us and we'll look after your claim from start to finish ensuring your Volkswagen is restored to the highest standard.

Activate your cover and benefit from:

- A guarantee that your Volkswagen will be repaired by a Volkswagen approved repairer and Volkswagen trained technicians, using only genuine Volkswagen parts and paints.
- A dedicated Claims Manager who will manage your claim from start to finish, liaising with your insurer and the repairer so you don't have to.
- Help to recover any uninsured losses using our Legal Expenses Cover.
- Online claims tracking so you can keep up to date with the status of any claim.

Volkswagen Ensurance is free to all Volkswagen customers for three years and it only takes a minute to get cover. To find out more and to activate your cover, visit www.volkswagen-ensurance.co.uk

Volkswagen Finance⁶

Volkswagen Finance specialises in providing funding solutions for Volkswagen drivers. Whether your Volkswagen is for private or business use, you can choose from a range of funding options.

- Solutions – a Personal Contract Plan
- Hire purchase
- Lease purchase
- Finance lease
- Contract hire

With all Volkswagen Finance products you can choose a fixed-cost maintenance plan to help you budget for your servicing and maintenance costs. No matter what finance product you choose, your local Volkswagen retailer will be able to provide you with a personalised quote that could meet your budget and vehicle needs.

Fuel consumption and CO₂ Emissions

Fuel consumption and CO₂ figures are obtained under standardised EU test conditions (Directive 93/116/EEC). This allows a direct comparison between different manufacturer models but may not represent the actual fuel consumption achieved in 'real world' driving conditions. More information is available on the Volkswagen website at www.volkswagen.co.uk and at www.dft.gov.uk/vca. The weight of a vehicle will influence the level of CO₂ emissions it produces; as a result, vehicles with higher levels of specification and factory-fitted options may emit higher levels of CO₂. Choosing larger alloy wheels than those fitted as standard may result in increased fuel consumption as well as higher CO₂ emissions and subsequently an increased Vehicle Excise Duty (VED) band. BIK rates paid by company car drivers may also increase. In some instances, the recommended 'On the road' retail price paid for a vehicle may increase as a result of the increased VED rate. CO₂ is the main greenhouse gas responsible for global warming. The specifications contained in this brochure are for information purposes only and are subject to change.

Volkswagen Roadside Assistance

Every new car is registered for Volkswagen Roadside Assistance for one year except the Touareg which is registered for three years. This provides vehicle roadside and home recovery in the unlikely event of a breakdown in the UK and Europe (subject to conditions). Volkswagen Roadside Assistance can also be purchased for subsequent years.

Exclusions and terms and conditions apply. For pricing and further details of Volkswagen Roadside Assistance, please consult your authorised Volkswagen retailer, or visit www.volkswagen.co.uk

Tax Free Sales

For full details, please contact your authorised Volkswagen retailer.

Please note:

Some illustrations in this brochure do not necessarily reflect UK specifications and may not be available. In particular, controls and some items of equipment are positioned differently for the UK. The specifications contained in this brochure are for information purposes only and are subject to change. If you require any specific feature, you must consult your authorised Volkswagen retailer who is regularly updated with any change in specification. Please check model availability and full specification details with your authorised Volkswagen retailer prior to ordering. Note: we would like to advise you that telephone calls to Volkswagen Customer Care may be monitored and recorded as part of our training and quality assurance processes. All our monitoring and recording processes meet Ofcom regulations.

¹ All warranty work must be completed by an authorised Volkswagen retailer or repairer.

² The inspection service first at 3 years (or 40,000 miles) and then every second year (or 40,000 miles) has additional workscope.

³ The quoted mileage is based on a conversion from kilometres and is therefore unlikely to exceed circa 18,000 miles between oil changes.

⁴ Volkswagen Car Insurance is underwritten by U K Insurance Limited. Registered Office: The Wharf, Neville Street, Leeds LS1 4AZ. Registered in England and Wales number: 1179980. U K Insurance Limited is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority (FCA) and the Prudential Regulation Authority. Calls may be recorded. Volkswagen Financial Services is a trading name of Volkswagen Financial Services (UK) Limited ('VWFS UK'), registered in England and Wales number: 2835230 (Registered Office: Brunswick Court, Yeomans Drive, Blakelands, Milton Keynes MK14 5LR). Volkswagen Insurance Service (Great Britain) Ltd. is an appointed representative of VWFS UK. VWFS UK is authorised and regulated by the FCA, registration number: 311988. Authorisation details for both organisations can be checked on the Financial Services Register by visiting www.fca.org.uk. VWFS UK and U K Insurance Limited are not part of the same corporate group.

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⁶ Finance is available to 18s and over, subject to status. Terms and conditions apply. Volkswagen Finance.

The Golf SV

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