









EXTERIOR 02 INTERIOR 08 MODELS 12 5 DOOR 22 WHEELS 24 PAINT 26 DASHBOARD 28 UPHOLSTERY 29 COMBINATIONS 30 BLUEMOTION TECHNOLOGIES 32 DRIVER'S ASSISTANCE 34 OPTIONAL EQUIPMENT 36 TECHNICAL SPECIFICATION 42 VOLKSWAGEN SERVICE 44

IS BIGI

Model shown is High **up!** with optional metallic paint.

02 03



# THE UP PLENTY TO SMILE ABOUT

Meet the smart city car from Volkswagen. Small, nippy and priced to match, it offers the interior space and equipment levels of a larger car, giving you plenty to smile about. The compact size makes it ideal for driving round town, while the sophisticated technology, advanced features and generous proportions provide a level of sophistication not previously seen on such a small car. Keep smiling. **Small has never looked so great.** 



Just 3.54 metres long and 1.64 metres wide, the **up!** is a great example in small car design, combining both style and comfort with a surprisingly large interior space. With its eye-catching wheels, fully glazed tailgate and stylish side windows, enhanced by horizontal running lines to the front and smooth finishes to the side, the **up!** is an ultra modern interpretation of the classic Volkswagen design. Sleek, contemporary and unmistakeably Volkswagen, this is the small car with big ideas.

06 07

SMALL CAR. BIG IMPACT: BIG IMBACT



THE SMALL CAR THAT THINKS BIG.

With more interior space than you could imagine for such a compact car, the **up!'s** appearance is deceiving – offering a large cabin with more head and legroom than you'd ever imagine for up to four occupants.

From the Move **up!** onwards, the boot space becomes incredibly adaptable. Rear seats are split, providing room for one rear occupant and additional stowage space, and the variable boot floor can be used at two different levels, offering either maximum storage space or a level loading area, depending on your requirements. Which means there's a surprising amount of room for lots of important stuff, from small guests up to major purchases.



The **up!** is a full four seater offering ample space and comfort.



With the rear seat backrest up, the boot holds 251 litres – providing impressive spaciousness.



The rear seats fold completely, opening up 951 litres of storage space; or can be split, offering total flexibility. From Move **up!** models onwards.

Models shown feature optional Candy White non-metallic paint.



# SMALL DETAILS THAT MAKE A BIG DIFFERENCE.

Not only has the **up!** been ergonomically designed to make the most of all its available space, it's also been lovingly crafted, using high quality materials and finishes. Which means every switch and display is intuitively where you would expect it to be, right at your fingertips, while the interior aesthetics are equally as impressive, from the fabulous upholstery to the stylish steering wheel design. Every aspect has been designed to provide comfort and practicality. And if that's not enough, a whole range of optional equipment enables you to personalise your **up!** still further, to suit your individual needs.

Three different trim levels allow you to select the finish and equipment that's right for you, ensuring you feel totally at home in your up! And if you're looking for something really out of the ordinary, the special editions - the Club up!, Street up!, Rock up! and Look up! - offer new levels of luxury and style. And finally, one environmentally friendly, all-electric, zero-emission\* model – the **e-up!** 

\* Zero-emission whilst driving.

# **3 TRIM LEVELS** 4 SPECIAL EDITIONS 1 ALL-ELECTRIC MODEL: Take u Take up! THE UP! THE upi

The entry level Take up! offers an impressive level of specification, with many advanced features fitted as standard. An extensive range of safety equipment includes tyre pressure loss indicator, ESC (Electronic Stability Control), side head/thorax airbags for front passengers, ABS (Anti-lock Braking System) and daytime running lights, while body-coloured bumpers, 14 inch steel wheels and full size wheel trims add a real touch of style to the exterior. The interior features contemporary 'Dots' upholstery, a three-spoke steering wheel and practical storage compartments, as well as an RCD 215 DAB radio/MP3 compatible CD player with an AUX-in socket for connection to your iPod or MP3 player.



# Move up!

Immediately identified by its chrome trimmed halogen headlights and body-coloured door mirrors and door handles, the Move up! really stands out from the crowd. The 'Black Pearl' upper dashboard, stylish 'Structure' upholstery and chrome trimmed interior door handles create a stylish interior, enhanced by such features as manual air conditioning, electric front windows, remote central locking with two remote folding keys, height adjustable driver's seat, a variable boot floor and 60:40 split folding rear seat backrest. Three-door models feature 'easy entry' sliding front seats with a convenient memory function, which returns the seats to their previous position when folded back. Model shown features optional metallic paint.



The impressive High up! builds on the well equipped Move up! with an impressive range of advanced features all fitted as standard. This includes 15 inch 'Spoke' alloy wheels, front fog lights, heated front seats, a 'Maps & More' portable infotainment device and split-grain leather trimmed three-spoke steering wheel, gear knob and handbrake grip. It is also equipped with electrically heated and adjustable door mirrors, vibrant 'Polka' upholstery, 'chrome effect' detailing throughout the interior and, as an alternative to the 'Black Pearl' upper dashboard, a choice of dashboard colours depending on the exterior paint selected.



# Club up!



Have you heard about the new Club in town? The Club **up!** takes the high specification of the already well equipped High **up!** and adds a whole range of stylish extras to deliver something really special. Starting with the exterior, it features trendy 'Triangle' 16 inch alloy wheels, silver painted door mirrors and rear tinted glass from the B pillar back. Available in a choice of vibrant Blueberry metallic or stunning Deep Black pearl effect paint, the exterior is further distinguished by 'Club' decals on the door panels and the unique 'Club' logo on the side. Inside, the style continues with a Blueberry or Black Pearl upper dashboard to match the exterior paint finish, 'Tartan Tonic' upholstery and front and rear carpet mats finished with a carbon border and 'Orbit Blue' stitching. The black rooflining and unique '**up!**' door sill protectors help complete the interior look of this stylish and very exclusive club.

01. RCD 215 DAB radio/MP3 compatible CD player and manual air conditioning 02. Unique 'Club' decals on door panels 03. Interior shown is Club up! with 'Tartan Tonic' upholstery and Blueberry upper dashboard 04. Model shown is Club up! with Blueberry metallic paint

club



04. Unique 'Street' decals on the bonnet and roof panels

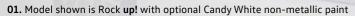
The dynamic Street **up!** is literally streets ahead when it comes to style and specification. Building on the High **up!**'s impressive equipment, its eye-catching exterior is designed to turn heads with 'Upsilon' 16 inch alloy wheels, 'Street' decals on the bonnet, roof and door panels, and the unique 'Street' logo on the side, enhanced by silver painted door mirrors\*, front fog lights with chrome trimmed surround and rear tinted glass from the B pillar back. Inside, the story continues with 'Street' upholstery and a leather trimmed three-spoke steering wheel with yellow contrast stitching and '**up!**' logo insert. The interior theme continues with yellow stitching on the gear knob, handbrake grip and front and rear carpet mats, while unique '**up!**' door sill protectors and black rooflining complete the interior styling.

\* Black door mirrors when specified with optional Reflex Silver metallic paint.









- 02. 'Maps & More' portable infotainment device
- 03. 16 inch 'Upsilon' alloy wheels
- **04.** Chrome effect door mirrors when specified with optional Deep Black pearl effect paint

rock up!

up!

# Rock up!

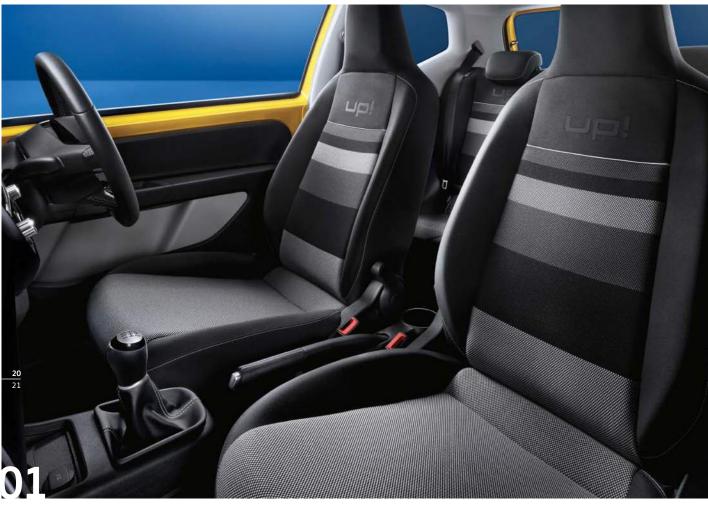
The stunning Rock **up!** is designed to turn heads wherever it goes thanks to its distinctive exterior styling. An eye-catching 'Anthracite' stripe decal runs the length of the bonnet, roof and rear tailgate, while the full body kit comprises 'Gloss Black' front spoiler, side skirts, rear diffuser and rear roof spoiler. 'Gloss Black' door mirrors\*, sporty 16 inch 'Upsilon' alloy wheels and the unique 'rock **up!'** logo on the door panel completes the look. A selection of interior options includes Anthracite or Grey upholstery, together with a high standard specification featuring heated front seats, manual air conditioning and remote central locking with two remote folding keys. A six speaker sound system and 'Maps & More' portable infotainment device with touch-screen satellite navigation and Bluetooth connectivity enhances the driving experience, ensuring entertainment and enjoyment on every trip.

\* Chrome effect door mirrors when specified with optional Deep Black pearl effect paint.











# Look up!



The Look that turns heads! The Look up! adds a whole range of stylish extras to the popular and well equipped Move up!, resulting in a car that exudes a vibrant and contemporary edge. The exterior features chrome trimmed halogen headlights, dazzling 'Fortaleza' 15 inch alloy wheels contrasted by 'Gloss Black' door mirrors and black coloured decals on the door panels. This unique model is available in a choice of vibrant Pure White, Tornado Red or Saturn Yellow non-metallic paint. Inside, the style continues with 'Black Pearl' upper dashboard, unique 'Chess' upholstery, manual air conditioning, electric front windows, remote central locking with two remote folding keys, height adjustable driver's seat, a variable boot floor and 60:40 split folding rear seat backrest.

TAXABLE PARTY PARTY PARTY IN CO.

01. Interior shown is Look up! with stylish 'Chess' upholstery

02. 15 inch Fortaleza alloy wheels

03. Eye-catching 'Gloss Black' door mirror housings 04. Model shown is Look up! with Saturn Yellow non-metallic paint







\* The specified NEDC range can vary because of driving style, speed, use of additional electrical consuming equipment, outside temperature, number of people in car/maximum load, driving style selection (normal, ECO, ECO+) and terrain. In summer (+5 to +35°C), it can be between 74.5-102.5 miles, and in winter (-10 to +5°C), around 49.5-74.5 miles.

# The e-up!

The future is electric. The e-up!, the compact, all-electric car that lets you drive Volkswagen's impressive city car in all-electric guise. Zero emissions when the vehicle is in motion mean it's great for the environment, but that's only half the story. Impressive performance means it's also fun to drive, achieving 0-62mph in just 12.4 seconds, with a range of up to 93 miles\* on one battery charge depending on driving style and other contributing factors. Add a raft of advanced features providing impressive everyday practicality, and you have a very impressive commuter car.

It doesn't matter if you are a commuter, student, or freelancer, or whether you live in London, Birmingham or Manchester, the era of electric mobility has arrived. For more information about the e-up!, contact your Volkswagen retailer or go to www.volkswagen.co.uk/new/e-up-nf/which-model/brochures



To find out more about the benefits of owning an ultra low emission vehicle, including the Government's grants for vehicles and chargepoints, visit www.GoUltraLow.com

01. Interior shown is e-up! with Pure White dashboard 02. The striking blue-rimmed Volkswagen roundel and chrome strip **03.** Stylish 'C'-shaped LED daytime running lights 04. Model shown is e-up!



Model shown is five-door High up! with optional panoramic sunroof, 'Leather look' upholstery, Sports pack, City emergency braking pack and Candy White non-metallic paint.

# LOOKS LIKE A SMALL CAR. GIVES THE FEELING OF GREAT FREEDOM

Whether you are taking the children to play football, doing the weekly shop or going on a trip with friends, the five-door up! offers you even more practicality. Despite it having the same exterior dimensions, the two additional rear doors makes access even more comfortable. Getting rear seat passengers in and out of your up! becomes instantly easier, while awkward duties such as fitting child seats or putting the rear seats down and loading large items become much less of a chore. All in all, you can be sure that more doors really does mean more flexibility.



With the rear seat backrest upright, the luggage compartment has an impressive 251 litres of space.



The rear seats fold completely, opening up a massive 959 litres of storage space, or can be split, offering total flexibility. From Move up! models onwards.

Models shown feature optional Candy White non-metallic paint.

Dimensions shown are for five-door models, please see page 43 for full details of dimensions.



Steel wheels 5J x 14", 165/70 R14 tyres | Take up!



Steel wheels 5J x 14", 165/70 R14 tyres\* | Move up!



**'Spoke' alloy wheels** 5%J x 15", 185/55 R15 tyres | High **up!** 



**'Triangle' alloy wheels** 6J x 16", 185/50 R16 tyres | Club **up!** 



**'Upsilon' alloy wheels** 6J x 16", 185/50 R16 tyres | Street **up!** Rock **up!** 



**'Waffle' alloy wheels** 5½J x 15", 185/55 R15 tyres | Optional – Move **up!** 



'Black Spoke High Gloss' alloy wheels 5%J x 15", 185/55 R15 tyres | Optional – High **up!** 



**'Classic' alloy wheels** 6J x 16", 185/50 R16 tyres | Optional – High **up!** 



**'Triangle Black' alloy wheels** 6J x 16", 185/50 R16 tyres | Optional – High **up!** Club **up!** as part of the Sports pack



'Polygon' alloy wheels<sup>†</sup> 6%J x 17", 195/40 R17 tyres | High up! Street up! includes sports suspension



**'Fortaleza' alloy wheels** 5%J x 15", 185/55 R15 tyres | Look **up!** 

# SMALL CAR. BIG CHOICE.

# WHEELS.

Whether you prefer a full sized wheel trim or alloy, classic or decorative, sporty or elegant, each one of our 14, 15, 16 or 17 inch designs has been created exclusively for the **up!**, adding a real touch of contemporary style.

Model shown is High **up!** with optional 'Triangle Black' alloy wheels and Candy White non-metallic paint. Please note: 'Triangle Black' alloy wheels are included with optional Sports Pack.

# PAINT.

A wide range of exterior colours are available for the up! Whether you choose Pure White, Candy White, Saturn Yellow, Tornado Red, Reflex Silver, Tungsten Silver, Blueberry, Deep Black or Oryx White, a complex painting process with comprehensive corrosion protection ensures a long-lasting high quality paint finish.



Pure White (0Q) S L





Saturn Yellow (T1)

- C Club up!
- S Street up!
- R Rock up! Standard Optional L – Look up!

Models shown are High up! with optional 'Classic' alloy wheels. Images shown are for illustration purposes only and may not necessarily reflect UK specification. Please note: Colour range is reproduced for illustration purposes only. Actual on-car colours may vary from those shown, as print processes do not allow exact reproduction of the paint colours.









Reflex Silver Metallic (8E) S T M H

Tungsten Silver Metallic (K5) T M H

Blueberry Metallic (S8) C





Oryx White Premium Signature (OR) M H S



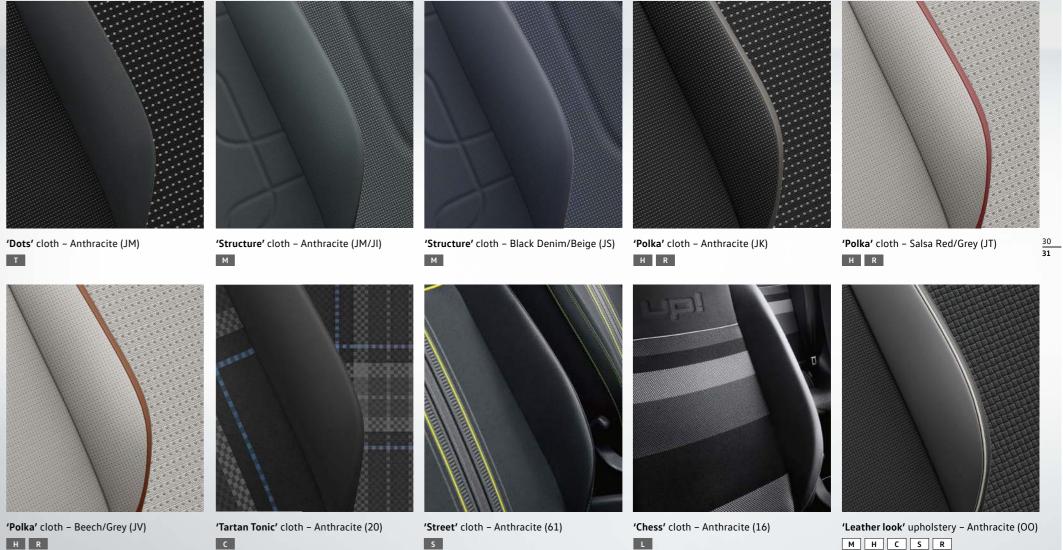
Deep Black Pearl Effect (2T) C S T M H R

# DASHBOARD.

Depending on which model you choose, a selection of interior dashboard combinations enables you to make a choice that reflects your personal taste.



Images shown feature optional City emergency braking pack. Interior for Take up! Anthracite/Anthracite not shown. 'Gloss Black' steering wheel inserts are standard on High up!, Club up! and Rock up! models. 'Maps & More' portable infotainment device is standard on High up!, Club up!, Street up! and Rock up! and is optional on all other models.



T - Take up! M - Move up! S – Street up! H - High up! R – Rock up! C - Club up! L - Look up! Standard Optional

Please note: Colour range is reproduced for illustration purposes only. Actual on-car colours may vary from those shown, as print processes do not allow exact reproduction of the paint colours.

# UPHOLSTERY.

The practical and durable cloths for the up! await you in the passenger compartment, with a wide range of stylish patterns and contemporary colours available, depending on the model you select.

> Please note: Swatches reproduced for illustration purposes only. Actual upholstery colours may vary from those shown, as print processes do not allow exact reproduction of the upholstery and dashboard colours.

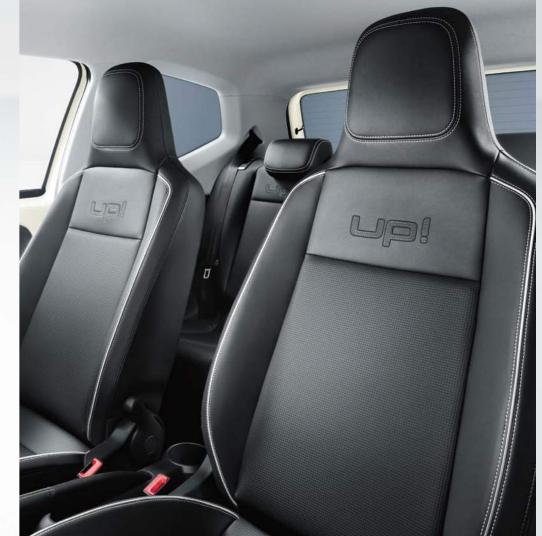
# COMBINATIONS.

Seat upholstery	Dashboard upper	Dashboard lower, door panels	Carpet	Roof colour	Pure White <sup>1, 2</sup> 0Q	Candy White* B4	Saturn Yellow <sup>2</sup> T1	Tornado Red <sup>2</sup> G2	Reflex Silver Metallic*1 8E	Tungsten Silver Metallic* K5	Blueberry Metallic <sup>3</sup> S8	Deep Black Pearl Effect*1,3 2T	Oryx White Premium Signature* OR	Seat upholstery	Dashboard upper	Dashboard lower, door panels	Carpet	Roof colour	Pure White <sup>1, 2</sup> 0Q	Candy White* B4	Saturn Yellow <sup>2</sup> T1	Tornado Red <sup>2</sup> G2	Reflex Silver Metallic* <sup>1</sup> 8E	Tungsten Silver Metallic* K5	Blueberry Metallic <sup>3</sup> S8	Deep Black Pearl Effect <sup>*1,3</sup> 2T
<b>'Dots'</b> cloth ● Take <b>up!</b>														<b>'Tonic'</b> cloth ● Club up	!											
Anthracite JM	Anthracite	Anthracite	Black	Light Grey	-	•	-	٠	٠	•	-	•	-	Anthracite 20	Black Pearl PD1	Anthracite	Black	Black	-	-	-	-	-	-	-	•
'Structure' cloth • Mov	e up!														Blueberry PD9	Anthracite	Black	Black	-	-	-	-	-	-	•	-
Anthracite JM	Black Pearl	Anthracite	Black	Light Grey	-	•	-	٠	•	•	-	•	•	<b>'Street'</b> cloth • Street	up!											
Black Denim/Beige JS	Beige	Cornsilk	Black	Light Grey	-	•	-	•	•	•	-	•	•	Anthracite 61	Black Pearl PD1	Anthracite	Black	Black	-	-	-	-	•	-	-	•
Anthracite JI	Beige	Cornsilk	Black	Light Grey	-	•	-	•	•	•	-	•	•		Pure White PD2	Anthracite	Black	Black	•	-	-	-	-	-	-	-
<b>'Polka'</b> cloth ● High <b>up</b>	!														Oryx White PD7	Anthracite	Black	Black	-	-	-	-	-	-	-	-
Anthracite JK	Black Pearl PD1	Anthracite	Black	Light Grey	-	•	-	•	•	•	-	•	•	<b>'Polka'</b> cloth ● Rock u	p!				•							
	Pure White PD2	Anthracite	Black	Light Grey	-	-	-	-	-	•	-	•	-	Anthracite JK	Black Pearl PD1	Anthracite	Black	Light Grey	-	•	-	•	-	-	-	•
	Red PD3	Anthracite	Black	Light Grey	-	-	-	•	-	-	-	-	-		Pure White PD2	Anthracite	Black	Light Grey	-	-	-	-	-	-	-	•
	Dark Silver PD5	Anthracite	Black	Light Grey	-	•	-	-	-	•	-	•	•		Red PD3	Anthracite	Black	Light Grey	-	-	-	•	-	-	-	-
	Oryx White PD7	Anthracite	Black	Light Grey	-	-	-	-	-	-	-	-	•		Dark Silver PD5	Anthracite	Black	Light Grey	-	•	-	-	-	-	-	•
Beech/Grey JV <sup>4</sup>	Black Pearl PD1	Cornsilk	Black	Light Grey	-	•	-	-	•	•	-	•	•	Beech/Grey JV <sup>4</sup>	Black Pearl PD1	Cornsilk	Black	Light Grey	-	•	-	-	-	-	-	•
	Pure White PD2	Cornsilk	Black	Light Grey	-	-	-	-	•	•	-	-	-		Dark Silver PD5	Cornsilk	Black	Light Grey	-	•	-	-	-	-	-	•
	Dark Silver PD5	Cornsilk	Black	Light Grey	-	•	-	-	-	•	-	•	•	Salsa Red/Grey JT <sup>4</sup>	Black Pearl PD1	Cornsilk	Black	Light Grey	-	•	-	•	-	-	-	•
	Oryx White PD7	Cornsilk	Black	Light Grey	-	-	-	-	-	-	-	-	•		Pure White PD2	Cornsilk	Black	Light Grey	-	-	-	•	-	-	-	-
Salsa Red/Grey JT <sup>4</sup>	Black Pearl PD1	Cornsilk	Black	Light Grey	-	•	-	•	-	•	-	•	•		Red PD3	Cornsilk	Black	Light Grey	-	•	-	•	-	-	-	•
	Pure White PD2	Cornsilk	Black	Light Grey	-	-	-	•	-	•	-	-	-		Dark Silver PD5	Cornsilk	Black	Light Grey	-	•	-	•	-	-	-	•
	Red PD3	Cornsilk	Black	Light Grey	-	•	-	•	-	•	-	•	•	<b>'Chess'</b> cloth ● Look <b>u</b>	p!											
	Dark Silver PD5	Cornsilk	Black	Light Grey	-	•	-	•	-	•	-	•	•	Anthracite 16	Black Pearl PD1	Anthracite	Black	Light Grey	•	-	•	•	-	-	-	-
	Oryx White PD7	Cornsilk	Black	Light Grey	-	-	-	-	-	-	-	-	•		I			, ,	1	1				1		

\* Optional at extra cost. ● Standard ○ Optional at extra cost – Not available 1 Pure White non-metallic, Reflex Silver metallic and Deep Black pearl effect paints are standard on Street **up!** models.

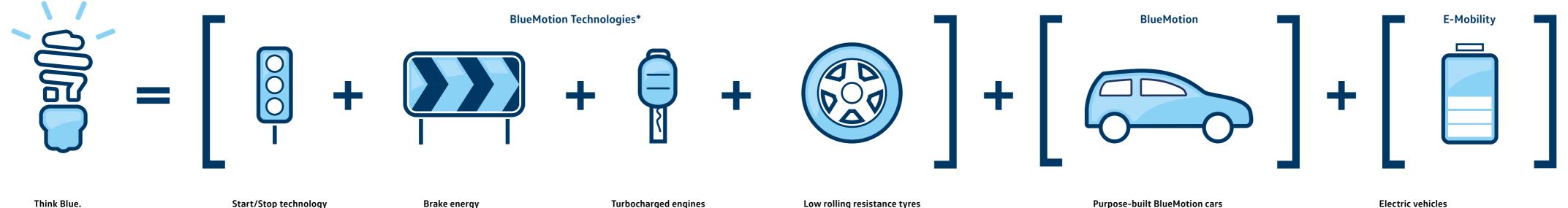
Pure White, Saturi Yellow and Tornado Red non-metallic paints are standard on Look up! models.
Pure White, Saturi Yellow and Tornado Red non-metallic paints are standard on Look up! models.
Blueberry metallic and Deep Black pearl effect paints are standard on Club up! models.
Please note: interiors specified with 'Polka' cloth in Salsa Red and Beech, feature coloured edging on the front seats only.

Seat upholstery	Dashboard upper	Dashboard lower, door panels	Carpet	Roof colour	Pure White <sup>1, 2</sup> 0Q	Candy White* B4	Saturn Yellow <sup>2</sup> T1	Tornado Red <sup>2</sup> G2	Reflex Silver Metallic*1 BE	Tungsten Silver Metallic* K5	Blueberry Metallic <sup>3</sup> S8	Deep Black Pearl Effect*1, <sup>3</sup> 2T	Oryx White Premium Signature* OR
'Leather look' uphols Anthracite 00	stery ○ Move up! Black Pearl	Anthracite	Black	Light Grey	-	0	-	0	0	0	-	0	0
'Leather look' uphols				·				1	1	1	1	1	
Anthracite 00	Black Pearl PD1	Anthracite	Black	Light Grey	-	0	-	0	0	0	-	0	0
	Pure White PD2	Anthracite	Black	Light Grey	-	-	-	-	-	0	-	0	-
	Red PD3	Anthracite	Black	Light Grey	-	-	-	0	-	-	-	-	-
	Dark Silver PD5	Anthracite	Black	Light Grey	-	0	-	-	-	0	-	0	-
	Oryx White PD7	Anthracite	Black	Light Grey	-	-	-	-	-	-	-	-	0
Leather look' uphols	stery O Club <b>up!</b>	-						•					
Anthracite 00	Blueberry PD9	Anthracite	Black	Black	-	-	-	-	-	-	0	-	-
'Leather look' uphols	stery O Street up!												
Anthracite 00	Black Pearl PD1	Anthracite	Black	Black	-	-	-	-	0	-	-	0	-
	Pure White PD2	Anthracite	Black	Black	0	-	-	-	-	-	-	-	-
	Oryx White PD7	Anthracite	Black	Black	-	-	-	-	-	-	-	-	0
Leather look' uphols	stery O Rock up!												
Anthracite 00	Black Pearl PD1	Anthracite	Black	Light Grey	-	0	-	0	-	-	-	0	-
	Pure White PD2	Anthracite	Black	Light Grey	-	-	-	-	-	-	-	0	-
	Red PD3	Anthracite	Black	Light Grey	-	-	-	0	-	-	-	-	-
	Dark Silver PD5	Anthracite	Black	Light Grey	-	0	-	-	-	-	-	0	-



Interior shown is High up! with optional 'Leather look' upholstery, Sports pack and Candy White non-metallic paint.





Start/Stop technology saves fuel by automatically switching off the engine when the car isn't in motion.

Brake energy recuperation system makes use of energy that's usually lost when you brake.

Turbocharged engines deliver more power when you need it and use less fuel when you don't.

Low rolling resistance tyres reduce the friction between the tyre and the road, meaning it takes less energy – and less fuel – to go further.

Purpose-built BlueMotion cars include the full range of BlueMotion Technologies as well as an aerodynamically optimised design to reduce wind resistance. Electric vehicles comprise both hybrid and fully electric vehicles, offering all the features of their regular counterparts.

# SMALL ON SIZE. **BIG ON INTELLIGENCE.**

It may be just 3.54 metres long, but it's packed with innovative ideas, each designed to make driving more comfortable and enjoyable than ever before. That's the up!, small on size, but big on advanced technology. Model shown features optional Candy White non-metallic paint.

# **CITY EMERGENCY BRAKING.**

The **up!** was the first car in its class to offer City emergency braking, helping the driver to avoid a low-speed crash or reduce its severity, and providing a real contribution to road safety. At speeds of up to 19mph, a laser sensor in the upper part of the windscreen monitors an area 10 metres in front of the car, identifying vehicles that may present a threat of collision. If a collision is likely, the City emergency braking is alerted, ready to respond quickly to the driver's braking action and help avoid impact. If the driver fails to notice the threat and a collision becomes imminent, the system applies hard braking to significantly reduce the impact speed. Optional on all models as part of the City emergency braking pack.

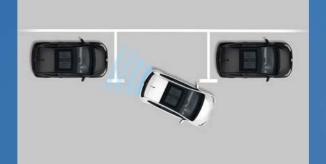
# **REAR PARKING SENSORS.**

Sensors located in the rear bumper assist with parking manoeuvres by emitting audible and visual signals, alerting the driver to any obstacles in the way. The closer you get to an object, the faster the sound frequency. When used with the 'Maps & More' portable infotainment device, the system also warns you optically, via a parking display on the 5 inch colour screen. Optional on Move up! models and above as part of the Sensor pack.

# **ELECTRONIC STABILITY CONTROL.**

ESC (Electronic Stability Control) recognises critical driving situations and reacts in milliseconds by targeting the brake and engine management systems, controlling the speed of individual wheels and helping to bring the vehicle under control. This enables the vehicle to achieve maximum directional stability. ESC features a hill hold function which, when you release the foot brake, will hold your **up!** for a further two seconds, preventing it from rolling back when pulling away or during a hill start, making every journey just that little bit easier. A careful driving style is essential, however, as even ESC cannot extend beyond the laws of physics. Standard on all models.







# LEAVES NOTHING TO BE DESIRED.

To ensure your **up!** provides high levels of comfort and practicality, we've put together a number of optional packs, each offering a whole range of extras to meet your preferred needs.

# COMFORT PACK.

Aiming to take some of the hassle out of driving, the Comfort pack comprises electric front windows, remote central locking with two remote folding keys, driver's seat height adjustment, two-tone horn, warning 'lights on' buzzer and parking lights. Optional on Take up! and standard on all other models.

# **CITY EMERGENCY BRAKING PACK.**

The up! was the first model in its class to feature the innovative City emergency braking, as part of the City emergency braking pack, helping to prevent possible collisions in urban driving situations at speeds of up to 19mph. The system utilises a laser sensor to monitor the traffic in front, assisting the driver in identifying critical distance situations and helping to reduce the risk of collision. The pack also includes a front passenger's airbag deactivation switch. Optional on all models.



# PANORAMIC SUNROOF.

An electric, glass sliding/tilting panoramic sunroof gives a view of the sky above, enabling you to make the most of valuable moments, such as the first spring sunshine or a summer evening under the open sky. It also adds an extra dimension of light and space, creating a pleasant interior ambience and letting you enjoy fresh air at the touch of a button\*. An integrated roller blind provides protection against the glare of the sun should you wish. Optional on Move up!, High up!, Club up!, Street up! and Look up! models. Model shown features optional City emergency braking pack and Candy White non-metallic paint.

# **SENSOR PACK.**

Ultrasonic and audible rear parking sensors help you park in small city spaces by warning you of obstacles or vehicles in your way. In addition, the pack includes a multifunction computer and cruise control, which keeps your selected speed constant at speeds over 19mph but within the legal speed limit, enabling you to relax on longer journeys without having to keep your eye on the speedometer. Optional on Move up! models and above. Model shown features optional Candy White non-metallic paint.



# SOUND PACK. (NOT SHOWN)

Four additional speakers – two in the front, two in the rear – provide superior acoustics and improved all-round in-car entertainment. Optional on Move **up!** and Look **up!** and standard on High **up!** models and above.



# **SPORTS PACK.**

Sports suspension and stylish 'Triangle Black' 6J x 16 inch alloy wheels with 185/50 R16 tyres and anti-theft wheel bolts give a sporty ambience to High **up!** and Club **up!** models. High **up!** models also benefit from the addition of a black rooflining and rear tinted glass from the B pillar back approximately 65% tinted. Optional on High **up!** and Club **up!** models.

# WINTER PACK.

Heated front seats, with two individual pre-set temperature settings, provide extra comfort on cold mornings, while front fog lights and electrically heated and adjustable door mirrors allow you to see and be seen better. Optional on Move up! and Look up! and standard on High **up!** models and above.

# ASG (AUTOMATED SHIFT GEARBOX).

The ASG is an automated gearbox that allows manual gear changes when the driver chooses. Just like with a conventional automatic transmission, gears can be changed automatically by switching the gear lever to the drive (D) position, but it's also possible to change gears manually by moving the gear lever to  $^{\prime}$ the '+' or '-' positions. When the drive position is selected, the gear change timings will depend on driving style and acceleration speed. Because the ASG is a single-clutch gearbox (just like a manual gearbox), torque to the driving wheels must be interrupted during a gear change. This is most noticeable during maximum acceleration: a lighter throttle load produces a smoother shift.







# There's a Volkswagen for all of us.

Nippy city run around? Luxurious executive saloon? Open-top cruiser? Whatever it is you're looking for, we probably have it. From the iconic Beetle and Golf GTI to the compact up!, there's a Volkswagen for everyone.

If you're thinking you might like to try a different Volkswagen, there are over 20 models in our range, so there's bound to be at least one that catches your eye.





# Sporty

**Golf:** As exciting to drive as it is to look at. Style, performance and power.

You will also find our sporty gene in the iconic Golf GTD and Golf R.

# Spacious family cars

New Sharan: The ultimate in convenience with sliding rear doors, and enough space for the whole family. And their luggage. And the dogs.

If it's space you're after, then you might also like to consider the Tiguan, Golf SV, Golf Estate, new Touran and Passat Estate.



Style

**Beetle:** The original icon. And still the most unique way to make a fashion statement.

For more fun with the top down, why not consider Beetle Cabriolet or the Golf Cabriolet. To see these models and configure your ideal Volkswagen, visit: www.volkswagen.co.uk



# City run around

**up!:** The ideal city car. Fun, easy to manoeuvre and surprisingly spacious, with that trademark Volkswagen solidity.

If you're looking for something slightly more spacious, then why not consider the up!'s bigger sibling, the Polo. City run around practicality with more versatility and even more space can be found on the iconic Golf.



# Executive

Volkswagen CC: Perfectly turned out high-tech, executive luxury. A contemporary, stylish and innovative coupé.

All the luxury you need can also be found in the Jetta, and executive comfort in the Passat and Passat Estate – winner of 'European Car of the Year 2015'.



4x4

**Touareg:** The SUV just got smarter. True four by four capability off-road, and smooth, luxurious and powerful when on it, with four wheel drive technology, '4MOTION' as standard.

Go everywhere, do anything in our four wheel drive alternatives: Golf Alltrack, Tiguan and Passat and Passat Estate 4MOTION models.

# **TECHNICAL SPECIFICATION.**

Engine		Take <b>up!</b> Move <b>up!</b> Look <b>up!</b> 1.0 litre 60 PS	Move <b>up!</b> BlueMotion Technology 1.0 litre 60 PS	High <b>up!</b> Club <b>up!</b> Street <b>up!</b> Rock <b>up!</b> 1.0 litre 75 PS	High <b>up!</b> BlueMotion Technology 1.0 litre 75 PS	
Engine type		Three cylinder petrol	Three cylinder petrol	Three cylinder petrol	Three cylinder petrol	
Cubic capacity, ltrs/cc		1.0/999	1.0/999	1.0/999	1.0/999	
Max. output, PS <sup>(1)</sup> /kW at rpm		60/44 @ 5000-6000	60/44 @ 5000-6000	75/55 @ 6200	75/55 @ 6200	
Max. torque, lbs.ft/Nm at rpm		70/95 @ 3000-4300	70/95 @ 3000-4300	70/95 @ 3000-4300	70/95 @ 3000-4300	
Gearboxes		Five speed manual	Five speed manual	Five speed manual	Five speed manual	
		Five speed auto ASG*	-	Five speed auto ASG*	-	
Weights, kgs						
Gearbox: manual (auto ASG)	Unladen weight <sup>(2)</sup>	929 (932)	940	929 (932)	940	
	Gross vehicle weight	1290 (1290)	1290	1290 (1290)	1290	
	Payload <sup>(2)</sup>	436 (433)	425	436 (433)	425	
	Axle load limit: front/rear	680/640 (680/640)	680/640	680/640 (680/640)	680/640	
Max. roof load, with roof rails (3)		50	50	50	50	
Performance						
Top speed, mph [km/h] <sup>†</sup>	Manual gearbox	99 [160]	100 [161]	106 [171]	106 [172]	
	Automatic ASG gearbox	99 [160]	-	106 [171]		
Acceleration, secs 0 - 62mph	Manual gearbox	14.4	14.4	13.2	13.2	
	Automatic ASG gearbox	15.3	-	13.9	_	
ABI insurance group, 1 - 50		1E, 1E, 2E	1E	2E, 5E, 5E, 4E	2E	
Environmental information						
Fuel grade, minimum		Unleaded, 95 RON	Unleaded, 95 RON	Unleaded, 95 RON	Unleaded, 95 RON	
Fuel tank capacity, galls/ltrs <sup>(4)</sup>		7.7/35	7.7/35	7.7/35	7.7/35	
Official fuel consumption, manual (au	uto ASG) gearbox, mpg/ltr per 100km <sup>(5)</sup>					
	Urban	50.4/5.6 (53.3/5.3) (5)	56.5/5.0 <sup>(5)</sup>	48.7/5.8 (51.4/5.5) (5)	55.4/5.1 <sup>(5)</sup>	
	Extra-urban	72.4/3.9 (72.4/3.9) (5)	78.5/3.6 <sup>(5)</sup>	72.4/3.9 (70.6/4.0) (5)	76.3/3.7 (5)	
	Combined	62.8/4.5 (64.2/4.4) (5)	68.9/4.1 (5)	61.4/4.6 (62.8/4.5) (5)	67.3/4.2 <sup>(5)</sup>	
Official CO <sub>2</sub> emission, g/km <sup>(5)</sup>	Manual gearbox	105 (5)	<b>95</b> <sup>(5)</sup>	106 (5)	98 (5)	
	Automatic ASG gearbox	103 (5)	-	105 (5)	-	
Emission class		EURO 6	EURO 6	EURO 6	EURO 6	

\* Five speed automatic ASG gearbox only available on Move up! and High up! models. † Where the law permits.

# Technical specification notes

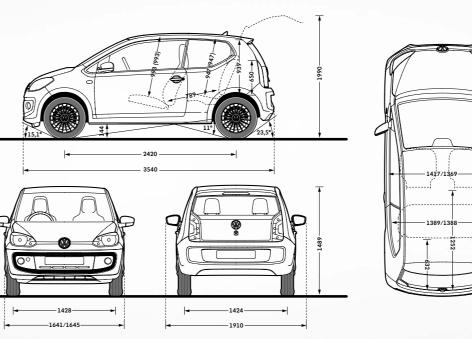
(1) The maximum power output figures are quoted in PS (or Pferdestärke, which is the metric equivalent of horsepower). To convert from metric to imperial horsepower, divide the PS figure by 1.0139.

(2) Figures are calculated in accordance with manufacturer's criteria. The individual unladen weight depends on the specification of the vehicle, this then reduces the possible payload accordingly. The unladen weight and payload both include the fuel tank 90% full, driver (68kg) and luggage (7kg) in line with EU directive 95/48.

(3) With increasing altitude the engine performance diminishes. From 1,000m above sea level and for every 1,000m thereafter 10% of the vehicle weight must be deducted.

(4) The size of the fuel tank is approximate and therefore it may be possible to add a greater amount of fuel than the size of the tank specified, due to the space in the filler neck.

(5) Fuel consumption and CO<sub>2</sub> figures are obtained under standardised EU test conditions (Directive 93/116/EEC). This allows a direct comparison between different manufacturer models but may not represent the actual fuel consumption achieved in 'real world' driving conditions. More information is available on the Volkswagen website at www.volkswagen.co.uk and at www.dft.gov.uk/vca. The weight of a vehicle will influence the level of CO<sub>2</sub> emissions it produces; as a result, vehicles with higher levels of specification and factory-fitted options may emit higher levels of CO<sub>2</sub>. Choosing larger alloy wheels than those fitted as standard may result in increased fuel consumption as well as higher CO<sub>2</sub> emissions and subsequently an increased Vehicle Excise Duty (VED) band. BIK rates paid by company car drivers may also increase. In some instances, the recommended 'On the road' retail price paid for a vehicle may increase as a result of the increased VED rate. CO<sub>2</sub> is the main greenhouse gas responsible for global warming. The specifications contained in this brochure are for information purposes only and are subject to change.



Exterior dimensions

Length, mm	3540				
Width – including door mirrors, mm	1910				
Width – excluding door mirrors – 3-door/5-door, mm	1641/1645				
Height, mm	1489				
Height – opened tailgate/floor, mm	1990				
Wheelbase, mm	2420				
Interior dimensions					
Effective headroom – front, mm (with sunroof)	993 (993)				
Effective headroom – rear, mm (with sunroof)	947 (947)				
Interior width – front – 3-door/5-door, mm	1417/1369				
Interior width – rear – 3-door/5-door, mm	1389/1388				
Max. luggage capacity, ltrs.					
VDA measuring method using 200 x 100 x 50 mm block	s				
With rear seats upright – 3-door/5-door	251/251				
With rear seats folded – 3-door/5-door	951/959				

Figures shown are for standard specification models. The addition of certain factory-fitted options and/or accessories may affect some of the dimensions shown.

On illustrations, where arrows and figures are shown inside of the vehicle, the measurements are for interior dimensions. Where arrows and figures are shown outside of the vehicle, the measurements are for exterior dimensions. Model shown is 3-door.

# VOLKSWAGEN SERVICE.

Exclusions and terms and conditions apply to all warranties and plans listed. For pricing and further details of Volkswagen Warranties and Service Plans, please consult your authorised Volkswagen retailer or repairer, or visit www.volkswagen.co.uk

## The Volkswagen Warranty.

## Three-year Warranty.

All Volkswagen passenger cars come with a three-year/60,000 miles warranty, which protects your car against the failure of most technical and electrical components due to manufacturing defects. This comprises a two-year manufacturer's warranty with unlimited mileage plus a further one-year/60,000 miles (whichever is soonest) Retailer Warranty<sup>1</sup>. Should the mileage exceed 60,000 miles within the first two years, the manufacturer's two-year warranty will still be valid. Full details of the three-year warranty are available from your authorised Volkswagen retailer or repairer.

## **Body Protection Warranty.**

The internal body sections and panels of the up! are covered against rusting through from the inside for 12 years. Naturally, the vehicle must be cared for in compliance with the manufacturer's operating instructions. Please consult your authorised Volkswagen retailer or repairer for full warranty details.

## Three-vear Paintwork Warranty.

This latest paintwork warranty, pioneered by Volkswagen, provides you with cover on a new car. Naturally, during the warranty period the car must be cared for in compliance with the manufacturer's operating instructions. Any paintwork defects, as a result of the manufacturing process, will be rectified without charge.

## Approved Accessories.

A comprehensive range of accessories from alloy wheels to carpet mats is available to complement the factory-fitted option list. Volkswagen approved accessories purchased from and fitted by your authorised Volkswagen retailer at the point of vehicle sale will also benefit from the three-year vehicle warranty.

## Extended Warranty.

If you order the Volkswagen Extended Warranty as an option when buying your new up! then you get the 100% Volkswagen Warranty and you can continue to enjoy comprehensive Volkswagen protection against many unforeseeable repair costs. Designed to your needs, you can purchase an extra one or two year's warranty up to a maximum of five years or 90,000 miles.

# Service Intervals.

The up! is serviced using the Fixed Service schedule. The service intervals for the Fixed Service are as follows:

- Oil change service
  - After 1 year or 10,000 miles (15,000km), whichever is soonest
- Inspection service<sup>2</sup> First after 2 years or 20,000 miles (30,000km), then every one year or 20,000 miles (30,000km), whichever is soonest.

# Volkswagen Insurance<sup>3</sup>.

We want you to start enjoying your new car from day one and thanks to Volkswagen free 5 day insurance, you can. Call free on 0330 303 6930 (lines are open Monday to Friday 8am - 9pm and Saturday 9am - 5pm), provide a few details and a cover note will be sent to your retailer. They will then tax your car and you can drive it away.

# Volkswagen Ensurance<sup>4</sup>.

Get three years' Volkswagen Ensurance cover for free.

Another great benefit of being a Volkswagen driver. If your Volkswagen was damaged in an accident, wouldn't you want it fixed by a Volkswagen trained technician using only genuine Volkswagen parts? Ensurance is Volkswagen's accident and repair cover which does exactly that. It works alongside your main comprehensive motor insurance policy no matter who you are insured with, to make sure you get the quality repair and service you would want. If you're involved in an accident or your car is stolen, just one call to us and we'll look after your claim from start to finish ensuring your Volkswagen is restored to the highest standard.

Activate your cover and benefit from:

- A guarantee that your Volkswagen will be repaired by a Volkswagen approved repairer and Volkswagen trained technicians, using only genuine Volkswagen parts and paints.
- A dedicated Claims Manager who will manage your claim from start to finish, liaising with your insurer and the repairer so you don't have to.
- Help to recover any uninsured losses using our Legal Expenses Cover.

Online claims tracking so you can keep up to date with the status of any claim.

Volkswagen Ensurance is free to all Volkswagen customers for three years and it only takes a minute to get cover. To find out more and to activate your cover, visit volkswagen-ensurance.co.uk

# Volkswagen Finance<sup>5</sup>.

- - Contract hire

This allows a direct comparison between different manufacturer models but may not represent the actual fuel consumption achieved in 'real world' driving conditions. More information is available on the Volkswagen website at www.volkswagen.co.uk and at www.dft.gov.uk/vca. The weight of a vehicle will influence the level of CO<sub>2</sub> emissions it produces; as a result, vehicles with higher levels of specification and factory-fitted options may emit higher levels of CO<sub>2</sub>. Choosing larger alloy wheels than those fitted as standard may result in increased fuel consumption as well as higher CO<sub>2</sub> emissions and subsequently an increased Vehicle Excise Duty (VED) band. BIK rates paid by company car drivers may also increase. In some instances, the recommended 'On the road' retail price paid for a vehicle may increase as a result of the increased VED rate. CO<sub>2</sub> is the main greenhouse gas responsible for global warming. The specifications contained in this brochure are for information purposes only and are subject to change

# Volkswagen Roadside Assistance.

Every new car is registered for Volkswagen Roadside Assistance for one year except the Touareg which is registered for three years. This provides vehicle roadside and home recovery in the unlikely event of a breakdown in the UK and Europe (subject to conditions). Volkswagen Roadside Assistance can also be purchased for subsequent years. For full details, please contact your authorised Volkswagen retailer. Exclusions and terms and conditions apply. For pricing and further details of Volkswagen Roadside Assistance, please consult your authorised Volkswagen retailer, or visit www.volkswagen.co.uk

All warranty work must be completed by an authorised Volkswagen retailer or repairer.

- 2 The inspection service first at 3 years (or 40,000 miles) and then every second year (or 40,000 miles) has additional workscope.
- 3 Volkswagen Financial Services is a trading name of Volkswagen Financial Services (UK) Limited ('VWFS UK'), Registered in England and Wales number: 2835230. Registered Office: Brunswick Court, Yeomans Drive, Blakelands, Milton Keynes MK14 5LR. Financial and consumer credit services are provided by VWFS UK. Annual insurance credit is provided by Ageas Retail Limited.
- Volkswagen Motor Insurance from VWFS UK is sold and administered by Ageas Retail Limited, registered in England and Wales number: 1324965. Registered Office: Ageas House, Hampshire Corporate Park, Templars Way, Eastleigh, Hampshire SO53 3YA. VWFS UK and Ageas Retail Limited are not part of the same corporate group.
- 4 Ensurance from Volkswagen Financial Services is sold and administered by Lawshield UK Limited, registered in England number: 3360532 (registered office: Lawshield House, 850 Ibis Court, Lakeside Drive, Centre Park, Warrington, Cheshire WA1 1RL) and underwritten by UK General Insurance Limited on behalf of Ageas Insurance Limited, registered in England number: 354568 (registered office: Ageas House, Tollgate, Eastleigh, Hampshire SO53 3YA).

Volkswagen Finance specialises in providing funding solutions for Volkswagen drivers. Whether your Volkswagen is for private or business use, you can choose from a range of funding options. Solutions – a Personal Contract Plan

- Hire purchase
- Lease purchase
- Finance lease

With all Volkswagen Finance products you can choose a fixed-cost maintenance plan to help you budget for your servicing and maintenance costs. No matter what finance product you choose, your local Volkswagen retailer will be able to provide you with a personalised quote that could meet your budget and vehicle needs.

# Fuel consumption and CO<sub>2</sub> Emissions.

Fuel consumption and CO<sub>2</sub> figures are obtained under standardised EU test conditions (Directive 93/116/EEC).

# Tax Free Sales.

For full details, please contact your authorised Volkswagen retailer.

# Please note:

Some illustrations in this brochure do not necessarily reflect UK specifications and may not be available. In particular, controls and some items of equipment are positioned differently for the UK.

The specifications contained in this brochure are for information purposes only and are subject to change. If you require any specific feature, you must consult your authorised Volkswagen retailer who is regularly updated with any change in specification. Please check model availability and full specification details with your authorised Volkswagen retailer prior to ordering.

Note: we would like to advise you that telephone calls to Volkswagen Customer Care may be monitored and recorded as part of our training and quality assurance processes. All our monitoring and recording processes meet Oftel regulations.

# VOLKSWAGEN SERVICE FOR YOUR PEACE OF MIND,

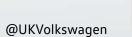
5 Finance is available to 18s and over, subject to status. Terms and conditions apply. Volkswagen Finance.



Volkswagen Information Service. Telephone: 0800 333 666 Internet: www.volkswagen.co.uk © Volkswagen Group United Kingdom Limited 2016. Issue: 1 July 2016. Printed in UK. PVW717NEWUP





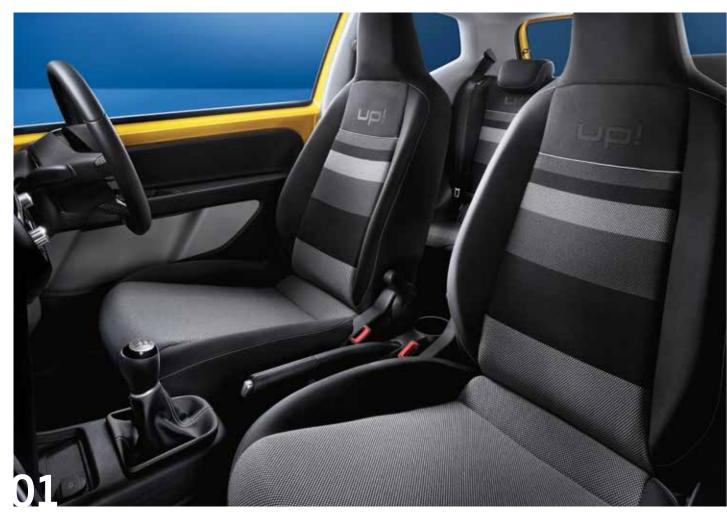


You Tube

youtube.com/user/ukvolkswagen



# THE NEW



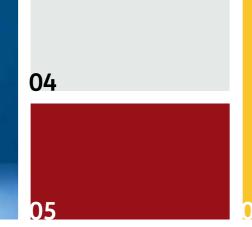
# Look up!



Please note: Colour range is reproduced for illustration purposes only. Actual on-car colours may vary from those shown, as print processes do not allow exact-reproduction of the paint colours.









The Look that turns heads! The new Look **up!** adds a whole range of stylish extras to the popular and well equipped Move **up!**, resulting in a car that's exudes a vibrant and contemporary edge. The exterior features chrome trimmed halogen headlights, dazzling 'Fortaleza' 15 inch alloy wheels contrasted by black door mirrors and black coloured decals on the door panels. This unique model is available in a choice of vibrant Pure White, Tornado Red or Saturn Yellow non-metallic paint. Inside, the style continues with 'Black Pearl' upper dashboard, unique 'Chess' upholstery, manual air conditioning, electric front windows, remote central locking with two remote folding keys, height adjustable driver's seat, a variable boot floor and 60:40 split folding rear seat backrest.

THE REAL PROPERTY AND ADDRESS OF

01. Interior shown is new Look up! with stylish 'Chess' upholstery

02. 15 inch Fortaleza alloy wheels

03. Eye-catching 'Gloss Black' door mirror housings

04-06. Non-metallic paints in Pure White, Tornado Red or Saturn Yellow

07. Model shown is new Look up! with black coloured decals on door panels and Saturn Yellow non-metallic paint

# Look up!

# MODEL DDICES

MODEL PRICES			put, PS	emission, n*	imum band †	c ommended iil £	ų	l ommended iil £	ufacturer's ommended the road' iil price £ <sup>‡</sup>	
3-DOOR HATCHBACK.			Out	CO <sub>2</sub> g/kr	Maxi VED	Basi Recc Reta	VAT	Tota Recc Reta	Man Reco On Con	
Look up! 1.0 ltr	3-door	5 speed manual	60	105*	В	7,808.33	1,561.67	9,370.00	9,995.00	

\* Fuel consumption and CO<sub>2</sub> figures are obtained under standardised EU test conditions (Directive 93/116/EEC). This allows a direct comparison between different manufacturer models but may not represent the actual fuel consumption and CO2 emissions achieved in 'real world' driving conditions. More information is available on the Volkswagen website at www.volkswagen.co.uk and at www.dft.gov.uk/vca. CO2 is the main greenhouse gas responsible for global warming. This information should be used for illustration purposes only. Choosing larger alloy wheels than standard may result in increased fuel consumption as well as higher CO<sub>2</sub> emissions and subsequently increased Vehicle Excise Duty (VED) band, and BIK rates paid for company car drivers will increase. In some instances, the recommended 'On the road' retail price paid for the vehicle may increase as a result of the increased VED rate. The specifications contained in this price list are for information purposes only and are subject to change.

+ For full details of VED (Vehicle Excise Duty) bands and other costs included in the 'On the road' recommended retail price, please see the Vehicle Excise Duty (VED) and Additional 'On the road' costs page in the current up! price list. ‡ Recommended 'On the road' retail price based on standard model. Recommended retail prices and specifications are correct at the time of going to press. These prices and specifications may be subject to change without notice.

EXTERIOR

# MAIN ITEMS OF STANDARD SPECIFICATION

STANDARD ITEMS OF EQUIPMENT: Look up!

# VOLKSWAGEN SERVICE

3-year/60,000 miles warranty (whichever is soonest)

- 3-year paintwork warranty
- 12-year body protection warranty
- Volkswagen Roadside Assistance
- Exclusions and terms apply, please see Volkswagen Service page for more details

# WHEELS AND SUSPENSION

- Full size steel spare wheel<sup>1</sup>
- Alloy wheels, four 5½J x 15" 'Fortaleza' with 185/55 R15 tyres and anti-theft wheel bolts

- 'Pure White', 'Tornado Red' or 'Saturn Yellow' non-metallic paint Black door mirrors Body-coloured bumpers Body-coloured door handles Galvanised body Halogen clear headlights with chrome trim, integrated indicators, range adjustable with daytime running lights Heat insulating green tinted glass Lockable fuel filler cap Black coloured decals on the door panels Rear fog light Rear screen wash/wipe
- Windscreen wiper with intermittent wipe and 4 position delay

'Black Pearl' upper dashboard

Chrome trimmed interior door handles Cup holders, front x 1, rear x 1 Digital clock Driver's sun visor with ticket holder Front passenger's sun visor with vanity mirror, illuminated Glovebox Height adjustable steering wheel 'High Gloss Black' air vent surrounds 'High Gloss Black' handbrake button Interior light delay Internally adjustable door mirrors Luggage compartment cover

- Luggage compartment light
- One-touch indicators
- Seating
- Upholstery 'Chess' cloth
- Driver's seat height adjustment
- Driver's and front passenger's 'easy entry' sliding seat with memory function (for access to rear seats)
- Split folding rear seat backrest 60:40 Storage compartments in front doors (for 1.0 litre bottles) Three-spoke steering wheel
- Two-tone horn
- Variable boot floor
- 12V socket in centre console

# I-CAR ENTERTAINMENT AND COMMUNICATIONS

# DAB digital radio receiver

RCD 215 radio system/MP3 compatible CD player with 2 speakers, front and AUX-in socket for connection to an external multimedia source (e.g. iPod and MP3 player)

# SAFETY AND SECURITY

ABS (Anti-lock Braking System) with HBA (Hydraulic Brake Assist) Airbags

- Driver's and front passenger's airbags
- Side head/thorax airbag system, for front passengers
- Electronic engine immobiliser ESC (Electronic Stability Control) including hill hold, EDL (Electronic Differential Lock) and ASR (Traction Control)
- Front integrated head restraints
- Front three-point seat belts
- High level 3rd brake light Isofix child seat preparation (for 2 rear
- child seats) Rear head restraints x 2, height-adjustable
- Remote central locking with 2 remote
- folding keys Tyre pressure loss indicator
- Warning buzzer and light for front and rear seat belts if unfastened
- 2 rear three-point seat belts

# COMFORT AND CONVENIENCE

Air conditioning, manual

# Electric windows, front

- Heated rear window
- Manually dimmable interior rear-view mirror Tool kit

# RIVER'S ASSISTANCE

- Hill hold function Power-assisted steering, speed-sensitive Rev counter Speedo, electronic odometer, trip counter and fuel gauge
- Warning 'lights on' buzzer

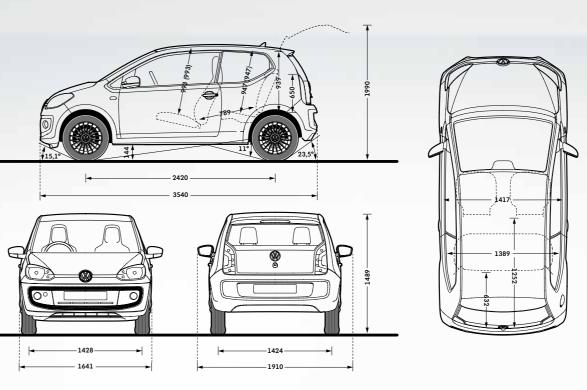
- 1 For vehicles with 15" wheels there will be limitations on the speed and distance that can be driven on the spare wheel.
- The specifications listed are for information purposes only as our products are continually updated and changes may be made to the specifications at any time. If you require any specific feature, please consult your authorised Volkswagen retailer who is regularly updated with any change in specification. Specifications are subject to change without notice.

Engine		Look <b>up!</b> 1.0 litre 60 PS
Engine type		Three cylinder petrol
Cubic capacity, ltrs/cc		1.0/999
Max. output, PS <sup>(1)</sup> /kW at rpm		60/44 @ 5000-6000
Max. torque, lbs.ft/Nm at rpm		70/95 @ 3000-4300
Gearboxes		Five speed manual
Weights, kgs		
Gearbox: manual	Unladen weight <sup>(2)</sup>	929
	Gross vehicle weight	1290
	Payload <sup>(2)</sup>	436
	Axle load limit: front/rear	680/640
Max. roof load, with roof rails <sup>(3)</sup>		50
Performance		
Top speed, mph [km/h] <sup>†</sup>	Manual gearbox	99 [160]
Acceleration, secs 0 - 62mph	Manual gearbox	14.4
ABI insurance group, 1 - 50		1E
Environmental information		
Fuel grade, minimum		Unleaded, 95 RON
Fuel tank capacity, galls/ltrs <sup>(4)</sup>		7.7/35
Official fuel consumption, manual ge	arbox, mpg/ltr per 100km <sup>(5)</sup>	
	Urban	50.4/5.6 <sup>(5)</sup>
	Extra-urban	72.4/3.9 (5)
	Combined	62.8/4.5 <sup>(5)</sup>
Official CO <sub>2</sub> emission, g/km <sup>5</sup>	Manual gearbox	105 (5)
Emission class		EURO 6

† Where the law permits.

# Technical specification notes

- 1) The maximum power output figures are quoted in PS (or Pferdestärke, which is the metric equivalent of horsepower). To convert from metric to imperial horsepower, divide the PS figure by 1.0139.
- 2) Figures are calculated in accordance with manufacturer's criteria. The individual unladen weight depends on the specification of the vehicle, this then reduces the possible payload accordingly. The unladen weight and payload both include the fuel tank 90% full, driver (68kg) and luggage (7kg) in line with EU directive 95/48.
- 3) With increasing altitude the engine performance diminishes. From 1,000m above sea level and for every 1,000m thereafter 10% of the vehicle weight must be deducted.
- 4) The size of the fuel tank is approximate and therefore it may be possible to add a greater amount of fuel than the size of the tank specified, due to the space in the filler neck.
- 5) Fuel consumption and CO<sub>2</sub> figures are obtained under standardised EU test conditions (Directive 93/116/EEC). This allows a direct comparison between different manufacturer models but may not represent the actual fuel consumption achieved in 'real world' driving conditions. More information is available on the Volkswagen website at www.volkswagen.co.uk and at www.dft.gov.uk/vca.
- The weight of a vehicle will influence the level of  $CO_2$  emissions it produces; as a result, vehicles with higher levels of specification and factory-fitted options may emit higher levels of CO<sub>2</sub>. Choosing larger alloy wheels than those fitted as standard may result in increased fuel consumption as well as higher CO<sub>2</sub> emissions and subsequently an increased Vehicle Excise Duty (VED) band. BIK rates paid by company car drivers may also increase. In some instances, the recommended 'On the road' retail price paid for a vehicle may increase as a result of the increased VED rate. CO<sub>2</sub> is the main greenhouse gas responsible for global warming. The specifications contained in this brochure are for information purposes only and are subject to change.



On illustrations, where arrows and figures are shown inside of the vehicle, the measurements are for interior dimensions. Where arrows and figures are shown outside of the vehicle, the measurements are for exterior dimensions.

# Exterior dimensions

Length, mm	3540
Width – including door mirrors, mm	1910
Width – excluding door mirrors – 3-door, mm	1641
Height, mm	1489
Height – opened tailgate/floor, mm	1990
Wheelbase, mm	2420
Interior dimensions	
Effective headroom – front, mm (with sunroof)	993 (993)
Effective headroom – rear, mm (with sunroof)	947 (947)
Interior width – front – 3-door, mm	1417
Interior width – rear – 3-door, mm	1389
Max. luggage capacity, ltrs.	
VDA measuring method using 200 x 100 x 50 mm blocks	
With rear seats upright – 3-door	251
With rear seats folded – 3-door	951

Figures shown are for standard specification models. The addition of certain factory-fitted options and/or accessories may affect some of the dimensions shown.

# VOLKSWAGEN SERVICE.

Exclusions and terms and conditions apply to all warranties and plans listed. For pricing and further details of Volkswagen Warranties and Service Plans, please consult your authorised Volkswagen retailer or repairer, or visit www.volkswagen.co.uk

## The Volkswagen Warranty.

### Three-year Warranty.

All Volkswagen passenger cars come with a three-year/60,000 miles warranty, which protects your car against the failure of most technical and electrical components due to manufacturing defects. This comprises a two-year manufacturer's warranty with unlimited mileage plus a further one-year/60,000 miles (whichever is soonest) Retailer Warranty<sup>1</sup>. Should the mileage exceed 60,000 miles within the first two years, the manufacturer's two-year warranty will still be valid. Full details of the three-year warranty are available from your authorised Volkswagen retailer or repairer.

## **Body Protection Warranty.**

The internal body sections and panels of the up! are covered against rusting through from the inside for 12 years. Naturally, the vehicle must be cared for in compliance with the manufacturer's operating instructions. Please consult your authorised Volkswagen retailer or repairer for full warranty details.

## Three-vear Paintwork Warranty.

This latest paintwork warranty, pioneered by Volkswagen, provides you with cover on a new car. Naturally, during the warranty period the car must be cared for in compliance with the manufacturer's operating instructions. Any paintwork defects, as a result of the manufacturing process, will be rectified without charge.

## Approved Accessories.

A comprehensive range of accessories from alloy wheels to carpet mats is available to complement the factory-fitted option list. Volkswagen approved accessories purchased from and fitted by your authorised Volkswagen retailer at the point of vehicle sale will also benefit from the three-year vehicle warranty.

### Extended Warranty

If you order the Volkswagen Extended Warranty as an option when buying your new up! then you get the 100% Volkswagen Warranty and you can continue to enjoy comprehensive Volkswagen protection against many unforeseeable repair costs. Designed to your needs, you can purchase an extra one or two year's warranty up to a maximum of five years or 90,000 miles.

# Service Intervals.

The up! is serviced using the Fixed Service schedule. The service intervals for the Fixed Service are as follows:

- Oil change service –
- After 1 year or 10,000 miles (15,000km), whichever is soonest Inspection service<sup>2</sup> –
- First after 2 years or 20,000 miles (30,000km), then every one year or 20,000 miles (30,000km), whichever is soonest.

### Volkswagen Insurance<sup>3</sup>.

We want you to start enjoying your new car from day one and thanks to Volkswagen free five day insurance, you can. Call free on 0330 303 6930 (lines are open Monday to Friday 8am - 9pm and Saturday 9am - 5pm), provide a few details and a cover note will be sent to your retailer. They will then tax your car and you can drive it away.

## Volkswagen Ensurance<sup>4</sup>.

Get three years' Volkswagen Ensurance cover for free.

Another great benefit of being a Volkswagen driver. If your Volkswagen was damaged in an accident, wouldn't you want it fixed by a Volkswagen trained technician using only genuine Volkswagen parts? Ensurance is Volkswagen's accident and repair cover which does exactly that. It works alongside your main comprehensive motor insurance policy no matter who you are insured with, to make sure you get the quality repair and service you would want. If you're involved in an accident or your car is stolen, just one call to us and we'll look after your claim from start to finish ensuring your Volkswagen is restored to the highest standard.

Activate your cover and benefit from:

- A guarantee that your Volkswagen will be repaired in a Volkswagen approved repairer,
- by Volkswagen trained technicians, using only genuine Volkswagen parts and paints.
- A dedicated Claims Manager who will manage your claim from start to finish, liaising with your insurer and the repairer so you don't have to.
- Help to recover any uninsured losses using our Legal Expenses Cover.

 Online claims tracking so you can keep up to date with the status of any claim. Volkswagen Ensurance is free to all Volkswagen customers for three years and it only takes a minute to get cover. To find out more and to activate your cover, visit volkswagen-ensurance.co.uk

This allows a direct comparison between different manufacturer models but may not represent the actual fuel consumption achieved in 'real world' driving conditions. More information is available on the Volkswagen website at www.volkswagen.co.uk and at www.dft.gov.uk/vca. The weight of a vehicle will influence the level of CO<sub>2</sub> emissions it produces; as a result, vehicles with higher levels of specification and factory-fitted options may emit higher levels of CO<sub>2</sub>. Choosing larger alloy wheels than those fitted as standard may result in increased fuel consumption as well as higher CO<sub>2</sub> emissions and subsequently an increased Vehicle Excise Duty (VED) band. BIK rates paid by company car drivers may also increase. In some instances, the recommended 'On the road' retail price paid for a vehicle may increase as a result of the increased VED rate.  $CO_2$  is the main greenhouse gas responsible for global warming. The specifications contained in this brochure are for information purposes only and are subject to change

# Volkswagen Roadside Assistance.

Every new car is registered for Volkswagen Roadside Assistance for one year except the Touareg which is registered for three years. This provides vehicle roadside and home recovery in the unlikely event of a breakdown in the UK and Europe (subject to conditions). Volkswagen Roadside Assistance can also be purchased for subsequent years. For full details, please contact your authorised Volkswagen retailer. Exclusions and terms and conditions apply. For pricing and further details of Volkswagen Roadside Assistance, please consult your authorised Volkswagen retailer, or visit www.volkswagen.co.uk

All warranty work must be completed by an authorised Volkswagen retailer or repairer.

2 The inspection service first at 3 years (or 40,000 miles) and then every second year (or 40,000 miles) has additional workscope.

3 Volkswagen Financial Services is a trading name of Volkswagen Financial Services (UK) Limited ('VWFS UK'), Registered in England and Wales number: 2835230. Registered Office: Brunswick Court, Yeomans Drive, Blakelands, Milton Keynes MK14 5LR. Financial and consumer credit services are provided by VWFS UK. Annual insurance credit is provided by Ageas Retail Limited.

Volkswagen Motor Insurance from VWFS UK is sold and administered by Ageas Retail Limited, registered in England and Wales number: 1324965 Registered Office: Ageas House, Hampshire Corporate Park, Templars Way, Eastleigh, Hampshire SO53 3YA. VWFS UK and Ageas Retail Limited are not part of the same corporate group.

4 Ensurance from Volkswagen Financial Services is sold and administered by Lawshield UK Limited, registered in England number: 3360532 (registered office: Lawshield House, 850 Ibis Court, Lakeside Drive, Centre Park, Warrington, Cheshire WA1 1RL) and underwritten by UK General Insurance Limited on behalf of Ageas Insurance Limited, registered in England number: 354568 (registered office: Ageas House, Tollgate, Eastleigh, Hampshire SO53 3YA).

# Volkswagen Finance<sup>5</sup>.

Volkswagen Finance specialises in providing funding solutions for Volkswagen drivers. Whether your Volkswagen is for private or business use, you can choose from a range of funding options. Solutions – a Personal Contract Plan

- Hire purchase
- Lease purchase
- Finance lease
- Contract hire

With all Volkswagen Finance products you can choose a fixed-cost maintenance plan to help you budget for your servicing and maintenance costs. No matter what finance product you choose, your local Volkswagen retailer will be able to provide you with a personalised quote that could meet your budget and vehicle needs.

# Fuel consumption and CO<sub>2</sub> Emissions.

Fuel consumption and CO<sub>2</sub> figures are obtained under standardised EU test conditions (Directive 93/116/EEC).

Tax Free Sales.

For full details, please contact your authorised Volkswagen retailer.

# Please note:

Some illustrations in this brochure do not necessarily reflect UK specifications and may not be available. In particular, controls and some items of equipment are positioned differently for the UK.

The specifications contained in this brochure are for information purposes only and are subject to change. If you require any specific feature, you must consult your authorised Volkswagen retailer who is regularly updated with any change in specification. Please check model availability and full specification details with your authorised Volkswagen retailer prior to ordering.

Note: we would like to advise you that telephone calls to Volkswagen Customer Care may be monitored and recorded as part of our training and quality assurance processes. All our monitoring and recording processes meet Oftel regulations.

# VOLKSWAGEN SERVICE VOLKSWAGEN SERVICE FOR YOUR PEACE OF MIND,

5 Finance is available to 18s and over, subject to status. Terms and conditions apply. Volkswagen Finance.

# The new Look up!

Volkswagen Information Service. Telephone: 0800 333 666 Internet: www.volkswagen.co.uk © Volkswagen Group United Kingdom Limited 2015. Issue: 22 December 2015. Printed in UK.





